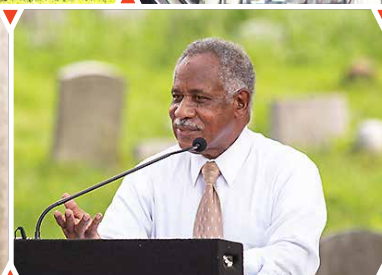


HENRICO COUNTY **Annual** **Report**



FISCAL YEAR
2019-20

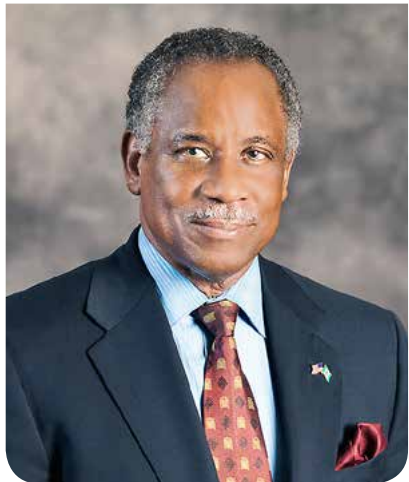
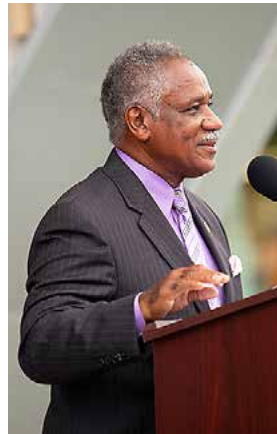
Honorable Board of Supervisors



CHAIRMAN
Thomas M. Branin
 Three Chopt District
 501-4208
threechopt@henrico.us



VICE CHAIRMAN
Daniel J. Schmitt
 Brookland District
 501-4208
brookland@henrico.us



Frank J. Thornton
 Fairfield District
 501-4208
fairfield@henrico.us



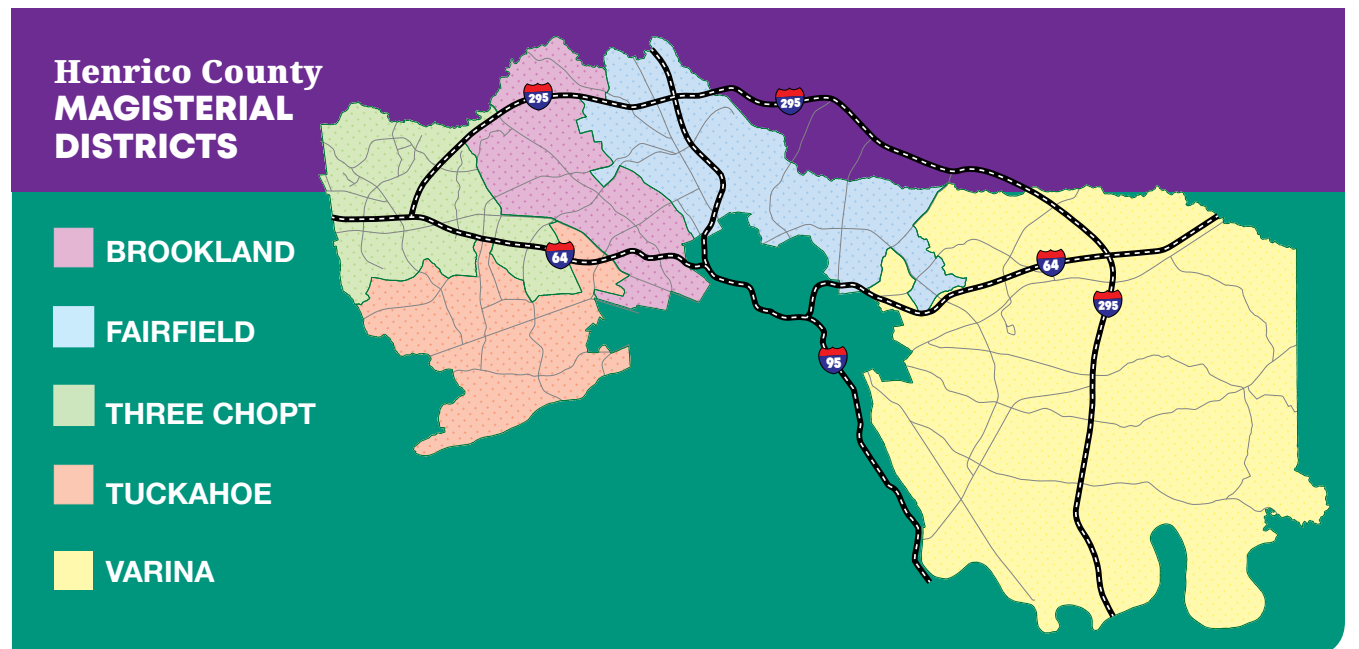
Patricia S. O'Bannon
 Tuckahoe District
 501-4208
tuckahoe@henrico.us

THE LEGISLATIVE BODY

The Board of Supervisors sets policies, approves ordinances and appoints the county manager. Voters in each magisterial district — Brookland, Fairfield, Three Chopt, Tuckahoe and Varina — elect a supervisor to a four-year term. Current terms run through Dec. 31, 2023. The board meets usually twice per month, on the second and fourth Tuesdays at 7 p.m. in the Board Room at the Henrico County Government Center, 4301 E. Parham Road. Public participation is encouraged. Meeting agendas and minutes are at henrico.us/supervisors. The board provides a livestream of audio and video of its meetings and recordings of previous meetings at henrico.us/supervisors/video-of-meetings. Many district meetings organized by board members are livestreamed on the Henrico County Government channel on YouTube, at youtube.com/c/henrico-county-government.



Tyrone E. Nelson
 Varina District
 501-4208
varina@henrico.us



Message from the Manager

Neighbors and friends, On behalf of the Board of Supervisors and more than 4,000 county employees, I am honored to present our Annual Report for fiscal year 2019-20.

Since 1935, Henrico has prepared an annual update to chronicle key accomplishments and initiatives. What we have been able to do together, as a community, this past year is nothing short of remarkable. Our efforts have spanned the county and touched every service, from education and public safety to mental health, roads, libraries, recreation and parks, economic development and more.

The past year has been, without a doubt, one of the most challenging of our lifetimes. Beginning in March, the COVID-19 pandemic forced us to rethink – literally overnight – our budget and the many ways we serve our customers, from residents and businesses to other county departments and agencies. We quickly embraced teleworking and took immediate, bold steps to help the community manage the pandemic and the effects of the economic shutdown. In many ways, our organization is stronger and more agile than it was a few months ago.

While COVID-19 will continue to test us, Henrico is well-positioned for success because our foundation is strong. Our core principles have always centered around public safety, prudent fiscal management and service to the community. A few examples from recent months:

- Early in the pandemic, we worked to connect local long-term care facilities with personal protective equipment and other resources, and organized a mass coronavirus testing event for our public safety workers and others serving our region.
- Recognizing the severe economic impacts of the pandemic, the Board of Supervisors cut nearly \$100 million in planned expenses from the fiscal 2020-21 budget without layoffs or furloughs, and it dismissed outright any consideration of a tax-rate increase.
- We took steps to help struggling residents and businesses, which included the creation of Nourish Henrico, a short-term program in which the county bought meals

from locally owned restaurants to feed its police officers, firefighters and other frontline workers.

- Walking door to door, we distributed nearly 50,000 free care kits, with reusable face coverings, to homes throughout our community to help residents protect themselves and limit spread of the virus.

As much as COVID-19 has been and remains a focus, it has not and will not distract the important business of the county. As such, the past year has given us plenty to celebrate, and there is much more to come.

Construction is progressing on a new Highland Springs High School in the east end, a new J.R. Tucker High School in the west end and a much-needed addition to Holladay Elementary School in Lakeside. All three projects, funded through the 2016 bond referendum and the county's meals tax, remain on schedule for completion by next fall.

We recently cut the ribbon on the Frank J. Thornton YMCA Aquatic Center along North Laburnum Avenue, across from the new Fairfield Area Library, which opened last October. The swimming facility is the product of our partnership with the YMCA of Greater Richmond and Henrico County Public Schools, and will offer swim lessons and other programs to help us achieve our goal of eliminating drownings in Henrico. Other highlights include:

- A \$1.3 billion budget for fiscal 2020-21 that continues to prioritize education and public safety. In fact, Henrico County Public Schools is receiving \$509.9 million, which equates to 57% of the county's general fund. On that percentage basis, education has never been a higher priority for our county.
- In June, we sold the final set of general-obligation bonds to complete capital projects from the 2016 bond referendum and earned our lowest interest rate on record, 1.49% for the 20-year bonds. Our efforts reflect promises made and promises kept.
- Our crime rate remains near historic lows, at 25.1 major incidents per 1,000 residents. This is a credit to our Police Division and now-retired Chief Humberto Cardounel Jr. I cannot say enough

about Hum's outstanding service these past four years as he begins his well-deserved retirement after 32 years of service to our county. Henrico remains in good hands under the leadership of our new chief, Eric English.

- As evident by the opening of the first phase of Facebook's massive data center in the White Oak Technology Park, Henrico continues to attract jobs and investment thanks to our high quality of life, favorable tax structure and stellar work by Anthony Romanello and our Economic Development Authority. In fiscal 2019-20, EDA's efforts resulted in announcements of 3,574 new or retained jobs and \$162.6 million in capital investments. Henrico stands second in jobs among Virginia localities; only Fairfax County has more.
- With an eye to the future, the county and EDA have partnered for the purchase of 1,184 acres of the historic Wilton Farm property along the James River in eastern Henrico. This beautiful land will allow us to consider a variety of uses, including recreation and open space, schools and economic development.
- In another long-term play, we are designing an indoor sports and convocation center to be built on the property of Virginia Center Commons.
- Because small projects also matter, we expanded our number of pickleball courts county-wide as interest from our residents continues to grow.

In closing, I would like to recognize the service of several individuals who have left profound marks on Henrico. In recent months, we have seen the retirements of Tim Foster, deputy county manager for operations, and Randy Silber, deputy county manager for community development, in addition to our county attorney, Joe Rapisarda Jr., and Board of Supervisors clerk, Barry Lawrence. Together, these four gentlemen have contributed 137 years in service to Henrico – an average of 34 years apiece.

I also would like to commend and thank the Board of Supervisors for its continued vision, leadership and hands-on engagement. In the past year, Chairman



Tommy Branin, of the Three Chopt District, and Supervisor Tyrone Nelson, of the Varina District, spent eight months leading our Recovery Roundtable, which examined ways to improve addiction recovery in the county.

Similarly, Dan Schmitt, of the Brookland District, represented us as chairman of Richmond Region Tourism's Board of Directors and is our point person for the Belmont Golf Course renovations as a board member for The First Tee of Greater Richmond.

Supervisor Frank Thornton, of the Fairfield District, provided the vision to shape two generational projects – the new Fairfield Area Library and the new aquatic center that bears his name.

In addition, Supervisor Pat O'Bannon, of the Tuckahoe District, continued to advocate for the use of technology to enhance public engagement and transparency. Her early support for town meetings with a virtual component proved invaluable, as COVID-19 compelled us to increase our capabilities in this regard.

In Henrico, everything we do – whether we are fighting a pandemic or expanding access to pickleball – is intentional and designed to make us stronger, push us forward and bring us together. We truly are one community, one Henrico. We welcome your input and engagement, and hope you join us on our journey.

Respectfully,

John A. Vithoulkas
County Manager
501-4386

Cari M. Tretina
CHIEF OF STAFF
501-4276

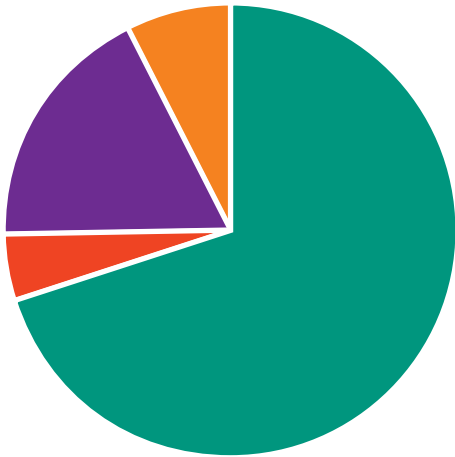
W. Brandon Hinton
DEPUTY COUNTY MANAGER
FOR ADMINISTRATION
501-4515

Monica L. Smith-Callahan
DEPUTY COUNTY MANAGER
FOR COMMUNITY AFFAIRS
501-4288

Steven J. Yob
DEPUTY COUNTY MANAGER
FOR COMMUNITY
OPERATIONS
501-5470

Anthony E. McDowell
DEPUTY COUNTY MANAGER
FOR PUBLIC SAFETY
501-7580

CALLS FOR SERVICE



Police.....	139,247
Fire.....	7,993
Rescue.....	39,897
Animal.....	17,900
TOTAL.....	205,037

CRIME RATE

(Major crimes per 1,000 residents)

1975: 55.1

1985: 44.1

1995: 40.0

2005: 40.5

2015: 26.4

2016: 26.6

2017: 25.5

2018: 24.7

2019: 25.1

ARRESTS

INFRACTIONS*

Adults: **40,243** Juveniles: **543**

MISDEMEANORS

Adults: **22,121** Juveniles: **1,254**

FELONIES

Adults: **8,895** Juveniles: **416**

*Includes traffic offenses such as speeding

4

Public Safety

All Police and Fire data are for calendar year 2019



TRAINING IMPROVEMENTS

Fire

Construction ended in April on a \$2.7 million Fire Training Facility at the Woodman Road complex. The 10,500-square-foot building includes an apparatus bay, equipment storage, classrooms, offices, showers, lockers and a kitchen. Funded through the 2016 bond referendum, the project represents a major upgrade from the county's longtime training center. The Division of Fire typically conducts two firefighter academies per year, with about 22 recruits in each class.

NEW FIREHOUSES

Fire

With its design complete, construction is set to begin in 2021 on Staples Mill Firehouse 20. The 13,859-square-foot fire station is expected to open in summer 2022 on a nearly 10-acre site on Willis Road between Staples Mill Road and Dixon Powers Drive. The \$10 million station will include three apparatus bays, individual bunk rooms as well as fitness and dayrooms. A similar firehouse is planned on a nearly 5-acre site at 5618 Nine Mile Road, near Westover Avenue. The \$9.6 million, 12,305-square-foot station is scheduled for design during fiscal 2021-22. Both projects are funded through the 2016 bond referendum.

CRITICAL INCIDENT RESPONSE AND PEER SUPPORT TEAM

Police

In November, the Police Division's Critical Incident Response and Peer Support Team earned a three-year certification from the Virginia Department of Health's Office of Emergency Medical Services. The 51-member team is available to offer guidance and support to officers after traumatic incidents or events, such as a major crime scene or an officer injury or death. Interacting as peers, not counselors, team members listen and provide comfort and referrals to other resources and care.

INCREASING DIVERSITY

Police

The Police Division continued to strengthen the diversity among its ranks. A total of 52% of its recruits were minorities based on race, ethnicity or gender in fiscal 2019-20. To attract high-quality recruits who mirror the community's diversity, the division has enhanced its internship program and works closely with students at Virginia Commonwealth University, Reynolds Community College and the Henrico County Advanced Career Education Center.

THREAT ASSESSMENT

Police

The Police Division received an Achievement Award from the National Association of Counties for its process of documenting, assessing and determining an appropriate response to public safety threats, such as an active shooter or mass casualty incident. Threat assessment involves a review of facts as well as checks and balances to ensure that threats are reviewed objectively and that a decision about a response is made collectively.

K9 TRAINING

Police

Last fall, the Police Division began using a new K9 Training Facility off Kain Road thanks to a partnership with the Division of Recreation and Parks and Henrico County Public Schools (HCPS). Police had been looking for a training location for its K9 Unit since closing its facility at the division's firearms range in 2002 to make room for a classroom building. Police saw an opportunity along Kain when it was asked to patrol the property, which is managed by Recreation and Parks for future county use. When commercial quotes to install fencing came in at \$23,000, Police contacted HCPS' Career & Technical Education program. Its students ended up installing the fencing for less than \$7,500. The K9 Unit consists of a bloodhound, five drug detector, three patrol and two bomb detector teams.



NEW LEADERSHIP

Police

Eric D. English was introduced as the new chief of police in August as Humberto "Hum" Cardounel Jr. retired after a nearly 32-year career with the division and a four-year tenure as chief. English had been chief of the Harrisonburg Police Department since 2018 and served the Richmond Police Department from 1989 to 2018, rising from patrol officer to deputy chief. Cardounel joined the Henrico Police Division in 1988 as a patrol officer and a SWAT Team medic. He later served as deputy chief for the Patrol Bureau, led the Criminal Investigations Section, developed and implemented the Homeland Security Section, and helped lead the Training Academy, Organized Crime Section and the Internal Affairs, Media Relations and Personnel units. Before becoming chief in 2016, he served as deputy chief of the Investigative Bureau and a member of the chief's executive staff.

HELPING THOSE STRUGGLING WITH ADDICTION

Recovery Roundtable

After eight months of study, the county's Recovery Roundtable outlined its recommendations for strengthening addiction and recovery programs in Henrico. The group concluded that criminal justice institutions – specifically, law enforcement, courts and jails – are struggling to keep pace with the crime and recidivism that stem from untreated substance-use disorder. The group outlined strategies to better prevent and treat substance-use disorders to include:

- Additional investment in evidence-based prevention programs.
- Expansion of risk-based community outreach programs.
- A more comprehensive outpatient substance-use treatment program, with better access to housing, child care and employment services.
- The potential creation of a short-term residential facility for adults to provide support for recovery. The county plans to design a drug and alcohol detoxification and recovery facility in fiscal 2020-21, with construction to follow in fiscal 2021-22.
- Agreements with sober-living recovery residences and financial support for individuals seeking admission.
- Expanded substance-use diversion and treatment programs in the jails.
- Possible outsourcing of testing services.

NEW LEADERSHIP

Arlisa A. Gregory became sheriff on Jan. 1, following her election in November. She joined the Sheriff's Office in 1998 and served various functions before being promoted to undersheriff in 2019. Linda Y. Lambert was elected by the General Assembly to serve as a judge on the Juvenile and Domestic Relations District Court. Barbara C. Shaw was appointed clerk of the General District Court.

WORKPLACE SAFETY

Police

The Police Division partnered with Henrico Area Mental Health & Developmental Services and the Office of Emergency Management and Workplace Safety to better prepare county employees to protect themselves in the event of an active shooter or other workplace violence. The session also focused on emergency preparedness, mental wellness and lessons from past events. In addition, Police worked with the Division of Fire, Sheriff's Office and Department of General Services to conduct safety assessments for each county building. The evaluations covered more than 100 facilities and included recommendations to enhance safety.

HIGHEST TRAFFIC ACCIDENT LOCATIONS

SOUTH STATION

South Laburnum Avenue at Gay Avenue
20

South Laburnum Avenue at Williamsburg Road
19

CENTRAL STATION

North Laburnum Avenue at Creighton Road
17

East Laburnum Avenue at Mechanicsville Turnpike
13

WEST STATION

West Broad Street at Pump/Pouncey Tract roads
35

West Broad Street at John Rolfe Parkway
34

OFFENSES

VIOLENT
331

NONVIOLENT
8,157

For more information: [henrico.us/public-data/](https://www.henrico.us/public-data/)

FIRE INCIDENTS

Fires
744

Rescue and EMS incidents
35,348

Good intent calls
3,251

False alarms and false calls
3,149

Service calls
1,994

Hazardous conditions, no fire
902

Special incidents
101

Severe weather and natural disasters
10

Overpressure explosion, overheat, no fire
52

Total
45,551

*Excludes calls handled by volunteer rescue squads

Civilian fire injuries
34

Civilian fire fatalities
1

Firefighter fire injuries
23

Firefighter fire fatalities
0

Structure fires
251

Fires contained in room of origin
199

Value of property at risk of loss by fire
\$598.4 million

Fire loss (structure and content)
\$8.7 million
(1.5% of property at risk)

Infrastructure

SIDEWALK CONSTRUCTION

Public Works

The Department of Public Works built an additional 2 miles of sidewalks along county-maintained roads. Henrico now has 263 miles of sidewalks, 39.3 miles of paved trails and 8.3 miles of bike lanes. A paved trail was completed in Short Pump Park and new sections of sidewalk were added to Wyndham Forest Drive, North Gayton Road, Nuckols Road, Pouncey Tract Road and Quioccasin Road.

STREAM RESTORATION

Public Works

The Department of Public Works in March finished the restoration of 1,100 feet of stream near Quarter Mill Apartments. The project addressed erosion and other unsafe conditions by realigning and regrading the channel, planting 2,900 native shrubs, trees and grasses and adding structures for stability. The effort will improve water quality and aesthetics, support wildlife and help the county meet goals for preserving the Chesapeake Bay.

COBBS CREEK RESERVOIR

Public Utilities

Construction is about 75% finished on a 1,117-acre reservoir that will help secure Henrico's drinking water needs for perhaps five decades. The \$280 million Cobbs Creek Reservoir in eastern Cumberland County will be filled with water drawn from the nearby James River beginning in 2022 and will start operations in 2023. The 14.8-billion-gallon facility will release stored water back into the James, as needed in periods of drought, to augment flows upriver from the county's main intake. In approving the project, the Virginia Department of Environmental Quality authorized Henrico to withdraw up to 75 million gallons of water per day on average, an increase from 45 million gallons per day. Site work started in 2017 and has focused during the past year on the pump station, river intakes and main dam.

PROTECTING PUBLIC HEALTH

Public Utilities

In recognition of financial hardships caused by the COVID-19 pandemic, the Department of Public Utilities has temporarily suspended the disconnection of water and sewer service for late or nonpayment. The county and neighboring localities announced the moratorium in March under Gov. Ralph Northam's state of emergency declaration for Virginia.

REDUCING THE IMPACTS OF FLOODING

Public Works

Henrico bought two flood-prone homes near Horsepen Branch and plans to turn the properties into open space in a pilot project to reduce flooding and its impacts. The purchases of homes at 6018 and 6020 Indigo Road were approved after multiple floods in recent years. The program allows the acquisition of key properties at fair market value if the owners request participation and other criteria are met.

NEW LEADERSHIP

Steven J. Yob was promoted to deputy county manager for community operations. Monica L. Smith-Callahan was named deputy county manager for community affairs. Bentley P. Chan was appointed director of the Department of Public Utilities. Terrell Hughes was tapped as director of the Department of Public Works.

GREENWOOD ROAD ROUNDABOUT

Public Works

Construction started in March on a single-lane roundabout at Woodman and Greenwood roads. The \$3.5 million project, scheduled for completion in summer 2021, represents the first roundabout built by the county and is designed to promote safe, efficient traffic flow. The roundabout will connect with a 1.3-mile eastward extension of Woodman to U.S. 1 that is being funded primarily by HHHunt to support its River Mill development. Motorists will be encouraged to maintain a speed of 20 mph or less through the roundabout.

UPHAM BROOK TRUNK SEWER

Public Utilities

Construction continues on a \$22.7 million project to rehabilitate portions of the sanitary sewer system in the Lakeside area to reduce overflows and increase system capacity. The project includes about 14,200 feet of 48-inch diameter and 1,500 feet of 54-inch diameter gravity sewer lines, two concrete diversion structures and five 72-inch diameter tunnels, which extend under Byrdhill, Hermitage, Dumbarton and Brook roads and CSX railroad tracks. The project, scheduled for completion in spring 2021, also includes the rehabilitation of about 2,450 feet of 8-inch diameter sewer line, including sections along Bryan Park Avenue.

PUBLIC WORKS PUBLIC UTILITIES

Roads
(linear miles)

1,411

Roads (lane miles)

3,543

Sidewalks (miles)

263

Paved Trails (miles)

39

Bike Lanes (miles)

8.3

Water Customers

100,228

Water Main
(miles)

1,647

Fire Hydrants
in Service

13,567

Sewer Customers

97,175

Sewer Main (miles)

1,528

Water Produced
(gallons per day)

21.5 million

Wastewater Treated
(gallons per day)

45.2 million

Refuse Collection
Customers

50,730



SAVINGS AND SUSTAINABILITY WITH SOLAR ENERGY

General Services

The Department of General Services and its Energy Management program received an Achievement Award from the National Association of Counties for a sustainability initiative that has equipped certain county buildings with solar power-generating systems. Through an agreement with the county, Sun Tribe Solar installed solar systems on the roofs of Libbie Mill Library and the Henrico Area Mental Health and Developmental Services East Center in 2019. For the county, the agreement includes no upfront costs and allows electricity generated at the facilities to be purchased at a discount. The systems are projected to save taxpayers more than \$450,000 on electricity over 25 years and support the county's transition to increased use of renewable energy. Solar systems also are planned for other facilities, including the new J.R. Tucker High School, the new Highland Springs High School, the expanded Holladay Elementary School and the Public Safety Building.

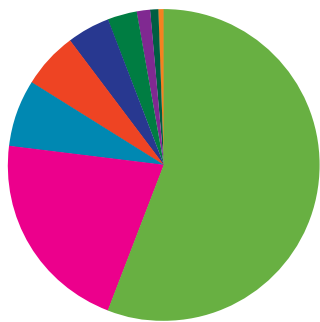
Tourism



INDOOR SPORTS AND CONVOCATION CENTER

In March, the Henrico Economic Development Authority sold \$50 million in lease revenue bonds to fund the construction of an indoor sports and convocation center at Virginia Center Commons. The 200,000-square-foot facility, which is under design, will enhance sports tourism and host a range of activities, including basketball and volleyball tournaments and high school graduations. The Board of Supervisors in November authorized the county to enter negotiations with the Rebkee Co. to build and manage the sports facility as part of its plans to redevelop the mall.

Finance



HENRICO'S GENERAL FUND FOR FY20-21

Education	\$509.9M • 56.7%
Public safety	\$196.6M • 21.9%
General government administration	\$57.4M • 6.4%
Public works	\$52.2M • 5.8%
Recreation and culture	\$38.5M • 4.3%
Community development	\$19.9M • 2.2%
Miscellaneous	\$12.7M • 1.4%
Judicial administration	\$9.5M • 1.1%
Public health	\$2.4M • 0.3%
Total	\$899.1 million

(Some numbers have been rounded up for clarity)

TAX RATES

REAL ESTATE
87 cents per \$100 of assessed value
TANGIBLE PERSONAL PROPERTY TAX
\$3.50 per \$100 of assessed value
FOOD AND BEVERAGE (MEALS) TAX
4% of a taxable meal
MACHINERY USED FOR MANUFACTURING/ MINING
30 cents per \$100 of assessed value
AIRCRAFT TAX RATE
50 cents per \$100 of assessed value
DATA CENTER COMPUTER EQUIPMENT AND PERIPHERALS
40 cents per \$100 of assessed value
MOTOR VEHICLE LICENSE TAX
\$20 for a vehicle less than 4,000 pounds;
\$25 for a vehicle 4,000 pounds and more;
\$15 for motorcycles
LOCAL SALES TAX
Henrico receives 1% of the 5.3% collected on each purchase
LODGING TAX
8% of room rental amount

For a complete list, go to henrico.us/finance.

REWORKING THE BUDGET

In collaboration with the Board of Supervisors, County Manager's Office and an employee work group, the Department of Finance in March abruptly began work to revise the proposed budget for fiscal 2020-21. A new \$1.3 billion plan was finalized in May after officials eliminated more than \$99 million in planned expenses to offset losses in revenue anticipated from the economic slowdown caused by the COVID-19 pandemic. The budget, which will be reviewed regularly and implemented with quarterly appropriations, keeps tax rates unchanged, prioritizes funding for education and public safety, and preserves all general government and Henrico County Public Schools positions without a salary cut. To reduce costs, Henrico offered a one-time program to encourage eligible employees to retire before Sept. 1. As of September, officials expected as many as 117 to participate in the Voluntary Retirement Incentive Program, which is expected to generate at least \$1.5 million in savings on salaries and benefits.

FINANCIAL REVENUES & EXPENSES FOR FISCAL YEAR 2019-20

General Revenues	2019-20	2018-19	Difference
Real Property Taxes	\$ 367,294,356	\$352,370,457	\$14,923,899
+ Personal Property Taxes	\$94,189,632	\$94,431,929	-\$242,297
+ Local Sales Tax	\$69,907,728	\$68,774,566	\$1,133,162
+ Business and Professional Licenses	\$39,626,918	\$38,307,817	\$ 1,319,101
+ Meals Tax	\$27,189,607	\$30,243,193	-\$3,053,586
+ Other Local Revenue	\$87,725,828	\$96,668,905	-\$8,943,077
= Total Local Revenue	\$685,934,069	\$680,796,867	\$5,137,202
+ State and Federal Sources	\$433,726,717	\$405,588,016	\$28,138,701
= Total Revenue	\$1,119,660,786	\$1,086,384,883	\$33,275,903
+ Net Transfer/Adjustments to Fund Balance	-\$108,734,405	-\$89,243,904	-\$19,490,501
= TOTAL REVENUES	\$1,010,926,381	\$997,140,979	\$13,785,402
General Expenses			
General Government	\$224,300,663	\$228,652,594	-\$4,351,931
+ School Operating	\$507,478,569	\$508,020,540	-\$541,971
+ Public Safety	\$209,003,769	\$196,062,839	\$12,940,930
+ Total County Debt Service	\$70,143,380	\$64,405,006	\$5,738,374
= TOTAL EXPENSES	\$1,010,926,381	\$997,140,979	\$13,785,402

Note: The chart reflects both general and debt service funds. The amounts for fiscal 2018-19 are audited actuals. The figures for fiscal 2019-20 are preclosing and unaudited.

Community Development

SUSTAINED, BALANCED GROWTH

A community-oriented approach to planning and a healthy balance of residential, commercial and industrial development have long made Henrico a great place for families and businesses. The map highlights key development and redevelopment projects that are planned, under construction or recently completed.

BROOKLAND

Aspire at Carriage Hill ■ Assisted Living

- Three-story, 101,970-square-foot age-restricted assisted living building with 124 units
- 4-acre site is part of the 62-acre Carriage Hill senior living community, on Bremner Boulevard near Fernwood Street
- Under construction



THREE CHOPT

Woodson Hills at Bacova ■

- 30 single-family homes on zero lot lines
- Located north of Liesfeld Road and south of Kain Road, west of Pouncey Tract Road
- Sections 1 and 2 under construction

THREE CHOPT

Silver Hills at Innsbrook ■

- Proposed four-story, 234-unit apartment building, with 5,600 square feet of retail and a 370-space parking deck
- Located southeast of Sadler and Nuckols roads
- Under review

THREE CHOPT

Dominion Boulevard Apartments ■

- Phase 1 consists of a five-story, 413,200-square-foot building with 436 apartments, 15,000 square feet of commercial space and a 456-space parking deck plus a two-story, 13,000-square-foot commercial building

- Located at the northwest terminus of Dominion Boulevard
- Under review



BROOKLAND

Britlyn North

- Age-restricted community with 29 detached homes with zero lot lines, on Staples Mill Road north of Meadow Pond Lane
- 29 lots recorded
- Under construction

FAIRFIELD

ReTreat at One

- A 496-unit residential development, with townhomes, condominiums and villas
- Located on 65 acres on Telegraph Road, west of Interstate 95
 - Section 1, with 64 four-story condominiums and 48 three-story townhomes, under review

BROOKLAND

Tapestry West

- Residential phase of a master-planned development in the Westwood Redevelopment Overlay District
- Located southeast of Thalbro and Maywill streets, adjacent to Kinsale Insurance
- Five-story, 262-unit apartment building totaling about 275,000 square feet
- Under construction

TUCKAHOE

Regency Residential

- Phase 1 includes a six-story, 362,850-square-foot apartment building, with 320 units and a six-level parking garage
- Located near Starling Drive and Quioccasin Road
- Under construction

TUCKAHOE

Parham Senior Living

- Three-story, 151,588-square-foot "life care" facility, with 150 memory care, assisted living and independent living units
- Located at Derbyshire and North Parham roads
- Under construction



TUCKAHOE

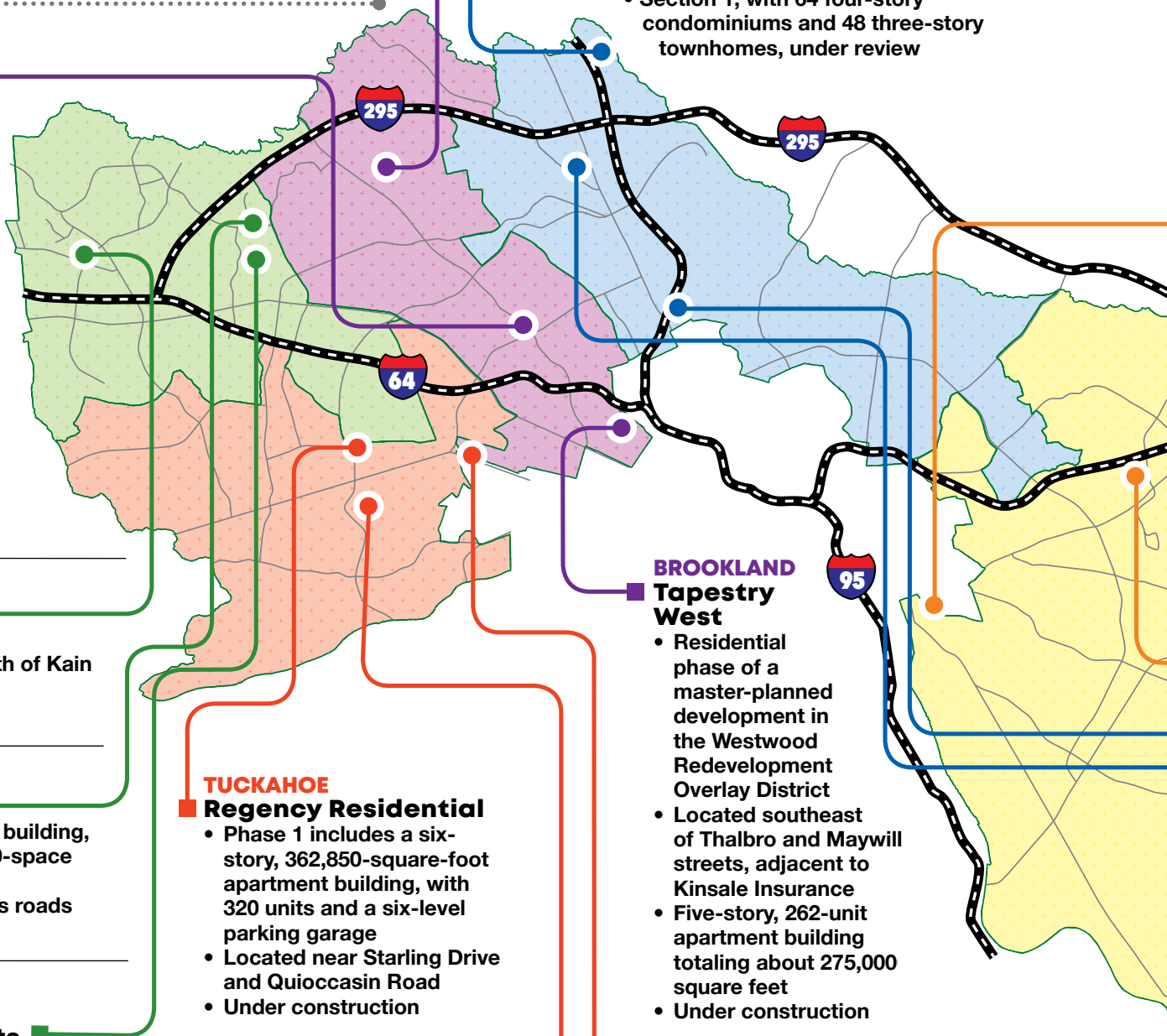
Ukrop's Food Hall

- Redevelopment of a 6,452-square-foot sanctuary building into a retail and restaurant building
- Located at Horsepen Road and Patterson Avenue
- Under construction

FAIRFIELD

Hope Village

- Renovation garden apartment building
- Upgrades in replacement Plank siding, LED lighting, flooring, bathtubs
- EnergyStar appliances
- Site improvements
- Complete



Economic Development



VARINA Fulton Yard

- An urban-mixed-use development on 18 acres east of Old Osborne Turnpike, across from Rocketts Landing
- Plans call for redevelopment of the former industrial site with up to 350 residential units plus commercial uses on the ground floor and up to 60 apartment units along Bickerstaff Road
- Under review

VARINA QTS East

- Phase 1 includes a two-story, 166,467-square-foot data center that is part of a planned development of four data centers totaling 665,868 square feet
- Located on Technology Boulevard in White Oak Technology Park
- Under review

VARINA C&F Financial

- One-story, 24,418-square-foot office building and a future one-story, 10,915-square-foot addition
- Located on International Trade Drive, east of Oakleys Lane
- Approved

FAIRFIELD Ample Storage

- Two-story, 102,405-square-foot self-storage building
- Five one-story buildings plus a 2,000-square-foot leasing office
- Under review



of 100 affordable apartments built in 1970 include roof units and new Hardie, HVAC systems, kitchen cabinetry, bathroom fixtures and appliances. Amenities include playground and community building

STRONG GROWTH

The Henrico Economic Development Authority announced 14 projects, representing businesses new to Henrico or expansions of existing companies. They account for 3,574 new or retained jobs, \$162.6 million in capital investments, \$208.7 million in annual wages and 753,451 square feet of space. The projects include:

PPD LABORATORIES

1,200 Jobs, \$63.7 Million Investment
The company, which specializes in drug development, laboratory and lifecycle management services, announced plans to expand its lab on Dabney Road, adding 200 jobs to the 1,000 already there.

T-MOBILE US

1,300 Jobs, \$30 Million Investment
The wireless network operator announced it will relocate a customer experience center to a former Sam's Club on Laburnum Avenue. The move will add as many as 500 jobs to the 800 jobs already here.

RICHMOND PRINT GROUP

239 Jobs, \$25 Million Investment
The company opened a 162,000-square-foot printing and envelope production facility on Villa Park Drive.

EPAC FLEXIBLE PACKAGING

35 Jobs, \$6.5 Million Investment
The company, which manufactures flexible packaging for bakery products, confections and health and beauty products, in April opened a 25,000-square-foot facility in the North Run Business Park.

SIMPLISAFE

572 Jobs, \$5.5 Million Investment
The company, which produces self-installed home security systems, announced plans to open a 57,110-square-foot customer support center at Willow Lawn.

ASGN

121 Jobs, \$5 Million Investment
The information technology and consulting services company announced plans to move to the Innsbrook Corporate Center. It will be the fifth Fortune 1000 company headquartered in the county.

PROMOTING BUSINESS GROWTH

Nearly four of every five businesses in Henrico no longer pay business, professional and occupational license (BPOL) taxes, under changes adopted with the fiscal 2020-21 budget. The Board of Supervisors increased the threshold for exemption to \$500,000 in gross receipts, up from \$400,000. As a result, an additional 500 businesses qualified for exemption, which means about 15,000 of 19,000 licensed businesses in the county (79%) no longer pay BPOL taxes. Officials had proposed the higher threshold before the COVID-19 pandemic and reiterated their support as a way to help businesses recover.

SUBDIVISION, ZONING ORDINANCE UPDATES

Planning

Working with a team of consultants led by Clarion Associates, the Department of Planning initiated the first comprehensive updates of the subdivision and zoning ordinances since 1955 and 1960, respectively. The process will modernize procedures, submittal requirements and standards and help the county continue to attract high-quality development and economic growth. The Planning Commission is finalizing the updates for consideration by the Board of Supervisors likely by the end of 2020.

SHORT-TERM HOUSING RENTALS

Planning

The Board of Supervisors in February approved a zoning ordinance amendment allowing short-term housing rentals. The rentals are allowed by right for up to 60 days per calendar year and for more than 60 days with a conditional-use permit. Operators must register and charge an 8% transient occupancy tax, like hoteliers.

Quality of Life



PUBLIC LIBRARY

Total Patron Visits.....	1,386,018
Fairfield Area.....	147,865
Gayton Branch.....	99,142
Glen Allen Branch.....	136,039
Libbie Mill.....	291,559
North Park Branch.....	64,736
Sandston Branch.....	94,872
Tuckahoe Area.....	250,339
Twin Hickory Area.....	210,896
Varina Area.....	85,350
Mobile.....	5,220

NEW FAIRFIELD AREA LIBRARY

Libraries

More than 2,500 community members attended the grand opening of a new Fairfield Area Library in October. The two-story, 44,803-square-foot library, built on a 10-acre site southeast of North Laburnum Avenue and Watts Lane, is nearly twice as large as the original Fairfield Area Library, which opened in 1976. Funded through the 2016 bond referendum, the \$29 million building features a modern design as well as meeting, conference and study rooms, a digital media lab, classrooms, a recording studio, a dedicated teen space, collaboration spaces and a drive-up window where patrons can pick up and drop off materials. A multimedia Trailblazers Wall highlights people of color and women who have made significant contributions to the history and culture of the county, state and nation. Designed by a committee of community members with the goal of inspiring young people, the display earned Achievement Awards from the National Association of Counties and the Virginia Association of Counties.

SKILL-BUILDING AT THE LIBRARY

Libraries

Henrico County Public Library (HCPL) earned an Achievement Award from the National Association of Counties for its efforts to expand digital literacy through classes at its digital media labs. The labs, which began at Twin Hickory Area Library in 2014, are now in Henrico's five area libraries, conveniently serving all residents. Curricula developed by HCPL staff promotes digital literacy in such advanced applications as Adobe Creative Suite, coding and 3D modeling and printing, as well as traditional classes, including Microsoft Office. HCPL also earned NACo awards for:

- LGBTQIA+ Book Discussion Group, which was designed to provide a welcoming space for the LGBTQIA community through outreach, planning, materials selection and engagement. The group also earned an Achievement Award from the Virginia Association of Counties.
- Multilingual Storytimes, which advance HCPL's commitment to offering inclusive services for residents who do not speak English. The initiative grew from the success of Cuentos Bilingües, a Spanish-English storytime offered by Libbie Mill Library.

NEW HAPPENINGS

Recreation and Parks

A month after its inaugural Jazz in the Park free concert at Dorey Park, the Division of Recreation and Parks presented Soulful Sunday, a celebration of the history, traditions and contributions of Africans and African Americans. The community event, held in September 2019 at the Eastern Henrico Recreation Center, featured dance and music performances, arts and crafts, historical portrayals and vendors. When COVID-19 forced the cancellation of regular programs and events, Recreation and Parks collaborated with Public Relations to present Fun with Friends, a six-episode children's show on Henrico County Television and Recreation and Parks' YouTube channel. The show features puppets, magic, a ventriloquist, crafts, stories and music.

GOLDEN MILESTONE

Recreation and Parks

The Division of Recreation and Parks celebrated its 50th anniversary in 2019. Emerging from summer recreation programs offered at three schools during the Great Depression, the division was established by the Board of Supervisors in 1969 and is now responsible for 55 developed parks, 45 playgrounds, 178 athletic fields, 28 miles of trails and more. Cheswick Park opened in 1980 following a voter-approved bond referendum. In September 2019, the division earned accreditation from the Commission for Accreditation of Park and Recreation Agencies and the National Recreation and Park Association. The distinction recognizes the division's adherence to rigorous standards for management and administration of lands, facilities, resources, programs, safety and services.

RECREATION & PARKS

Park visits.....**4 million**
per year

Developed parks/
facility sites.....**55**

Acreage in
developed parks.....**3,344**

SUNDAY HOURS

Libraries

Libbie Mill Library and Fairfield Area Library combined to attract more than 31,000 patrons on Sundays in fiscal 2019-20, as Henrico County Public Library expanded weekend hours at the two locations for the convenience of residents and other users. The Sunday hours started at Libbie Mill in July 2019, followed by Fairfield three months later, when its new location opened at 1401 N. Laburnum Ave. Both libraries are open from 1 to 5 p.m. on Sunday in addition to their standard hours Monday through Saturday. For library hours and other information, go to henricolibrary.org/locations.

SECURING LAND ON THE JAMES

In November, the Economic Development Authority (EDA) finalized its purchase of 1,184 acres of the historic Wilton Farm property on the James River for a variety of future uses, including a park with 2.8 miles of river frontage, economic development, schools and a history museum. The land, off Osborne Turnpike and Pocahontas Parkway in eastern Henrico, also includes two lakes and extensive wetlands and cultural resources. The county and EDA intend to work with the community to prepare a master plan to guide decisions about the property. The EDA bought the land for \$10 million from HHHunt, which had received approval for a master-planned development with 3,209 residential units.

A GAME TO RELISH

Recreation and Parks

With the game's popularity on the rise, more pickleball courts have been built throughout Henrico. In November, Pouncey Tract Park added eight courts to the four installed in 2018. In July, The Springs Recreation Center had four tennis courts converted into eight pickleball courts. At the Sandston Recreation Area, work is wrapping up to turn a pair of tennis courts into one tennis and two pickleball courts.

Community Services

STRENGTHENING COMMUNITIES

Community Revitalization

As part of a countywide effort to support strong communities, Henrico began requesting formal agreements whenever developers or prospective owners of subsidized apartment communities seek support for public financing. The effort, led by the Department of Community Revitalization, has resulted in commitments for specific improvements to 980 apartment units, which represent about 15% of the subsidized units in Henrico. The agreements, or memorandums of understanding, have been secured for Hope Village Apartments, where renovations were completed in November, and at Henrico Arms Apartments, St. Luke Apartments and Newbridge Village Apartments, where work is underway. In addition, working with Community Revitalization, the Department of Building Construction and Inspections began proactive inspections of apartment communities, with 31,465 units in 169 communities inspected so far for exterior code violations.

'WHOLE PERSON' TREATMENT

Mental Health & Developmental Services

Henrico Area Mental Health & Developmental Services (MH/DS) earned an Achievement Award from the National Association of Counties (NACo) for a program to help those with opioid use disorders. Started in 2018 with Daily Planet Health Services, the Office-Based Opiate Treatment Program provides structured treatment to help individuals medically, socially and emotionally. MH/DS also earned NACo awards for REVIVE! training on the use of Narcan to save someone after an opioid overdose and the Youth Leadership Program, which promotes youth success.

LEADERSHIP DEVELOPMENT

Human Resources

The Department of Human Resources won an Achievement Award from the National Association of Counties (NACo) for the Emerging Leaders Certification Program (ELCP). The program helps employees in nonsupervisory positions strengthen their leadership skills, self-awareness and initiative. It also emphasizes Henrico's priorities of outstanding customer service, accountability and leadership at all levels. Since ELCP's inception in 2014, 687 employees have applied to participate. Human Resources, in collaboration with the Sheriff's Office, also earned a NACo award for its Second Chances program, which helps participants of the ORBIT (Opiate Recovery Based on Intensive Tracking) program return to the workforce.

PERMITS

The Department of Building Construction and Inspections issued 15,644 permits for work with a combined value of \$941.2 million in fiscal 2019-20. The activity reflects a 1.8% decrease in the number of permits and a 9.3% decrease in work value from the prior year.

Building: 3,675, \$660.9 million
Electrical: 3,893, \$124.8 million
Elevator: 74, \$6.4 million
Fire: 753, \$29.6 million
Mechanical: 3,935, \$81.7 million
Plumbing: 3,070, \$35.9 million
Sign: 244, \$1.8 million

HISTORIC SANDSTON

Community Revitalization

The Department of Community Revitalization completed a preliminary application for the Sandston community's potential nomination for the Virginia Landmarks Register and the National Register of Historic Places. The Virginia Historic Review Board in June endorsed the preliminary submission, clearing the way for a formal nomination. Sandston, centered by Williamsburg Road in eastern Henrico, emerged after World War I when a gunpowder packing plant closed, and 230 kit homes built for workers were offered for sale to the community.

FOCUS ON HIGHLAND SPRINGS

Community Revitalization

The Department of Community Revitalization continued to work with nonprofit partners to acquire and rehabilitate or reconstruct homes in Highland Springs for sale to low-income buyers. The effort resulted in the sale of five renovated homes on Holly, Mapleleaf, Juniper and Ivy avenues in fiscal 2019-20. Construction continues on three additional homes, on Juniper and Ivy.

SERVING THE COMMUNITY

Mental Health & Developmental Services

Henrico Area Mental Health & Developmental Services provided services to 9,649 individuals.

- **Mental Health Services**.....5,540
- **Developmental Disability Services**.....1,475
- **Substance Use Disorders Services**.....855
- **Jail Services**.....2,012
- **Early Intervention Services**.....954
- **Emergency Screenings for Psychiatric Hospitalization**.....1,797

Social Services

The Department of Social Services provided financial assistance and programs to help individuals and families meet their basic needs and live independently. The department also protected abused and neglected children as well as aged and disabled adults.

- **Supplemental Nutrition Assistance Program (SNAP)**
New applications.....14,052
Cases under care.....17,293
- **Medicaid**
New applications.....17,933
Cases under care.....42,187
- **Temporary Assistance for Needy Families (TANF)**
New applications.....2,370
Cases under care.....1,264
Children served.....2,227
- **Adult Protective Services/Adult Services**
Reports completed.....1,016
Cases under care.....1,198
- **Child Protective Services/Prevention Foster Care**
Investigations and family assessments.....702
Prevention foster care.....139
Ongoing child protection cases.....204
Children in foster care.....178

NEW LEADERSHIP

Yvette D. George was named director of the Department of Human Resources. Meghan F. Coates was appointed director of the Department of Finance. Joseph T. "Tom" Tokarz II became county attorney. Tanya B. Harding was appointed clerk of the Board of Supervisors and assistant to the county manager for board affairs. Cari M. Tretina was named chief of staff to the county manager.

HENRICO BY THE NUMBERS (as of 8/1/20)

Population.....	343,258	Voting precincts.....	91
Land area (square miles).....	244.12	Recreation/community centers.....	20
Housing units.....	138,219	Firehouses.....	21
Library facilities.....	9	Registered voters.....	229,872
Assessed value of taxable land and improvements.....	\$42,657,980,200		
General-obligation bond ratings.....	Aaa (Moody's), AAA (Fitch and Standard & Poor's)		11

Engagement



HELPING RESIDENTS STAY SAFE

Emergency Management and Workplace Safety

In May, the county distributed care kits, with reusable face coverings, to 26,000 homes to help residents protect themselves during the COVID-19 pandemic. Over two Saturdays, volunteers left the free kits at homes while avoiding contact with residents as a precaution. Henrico expanded access to the kits in June by making 30,000 available for pickup at the county's government centers. In August, the county partnered with the state to deliver care kits to nearly 9,000 residences in targeted neighborhoods.

COLLABORATING TO REVITALIZE COMMUNITIES

Planning

The Department of Planning hosted two weeklong community workshops, or "charrettes," focused on how an area along Williamsburg Road and the Virginia Center Commons property might be revitalized. More than 200 residents, stakeholders and others attended the sessions, which were conducted with consultants Dover, Kohl and Partners. The workshops were designed to get feedback on potential redevelopment opportunities and planning and zoning tools that might be used. A charrette for the Williamsburg Study Area, held last October, focused on Williamsburg Road between South Laburnum Avenue and Airport Drive and included Richmond International Airport. A charrette for Virginia Center Commons in March focused on the mall and commercial outparcels.

BUG BIZARRE Extension

More than 600 people attended the first Bug Bizarre festival to celebrate the fun and excitement of entomology. The free event, held in September 2019 at Deep Run Recreation Center, featured 26 exhibits, including live insects to observe, touch and handle.

LIFTING OUR COMMUNITY

Henrico contributed \$25,000 to the nonprofit Evergreen Restoration Foundation to support its purchase of Woodland Cemetery and will help the organization seek private funds for ongoing maintenance. Established in 1916, Woodland is one of three historic, predominantly Black cemeteries in the area that have suffered from neglect, illegal dumping and vandalism in recent decades without funds for perpetual care. The cemetery has an estimated 30,000 graves, including those of tennis champion and civil rights activist Arthur Ashe Jr. and the Rev. John Jasper, founder of Sixth Mount Zion Baptist Church. Amid the national and local protests against police brutality, historical and systemic racism and the killings of George Floyd in Minneapolis and other Black Americans, the county renamed The Confederate Hills Recreation Center in Highland Springs as The Springs Recreation Center and recognized Juneteenth on June 19 as the day commemorating the emancipation of slaves in the United States. The county also encouraged its departments to begin holding conversations with employees to discuss racism and its impacts.

#HENRICOCOUNTS

Led by the Department of Planning, Henrico's 2020 Census Complete Count Committee encouraged all residents to be counted in the 2020 Census. The federal decennial population count affects the allocation of Congressional seats and the disbursement of \$675 billion in funding for many programs and services, including hospitals, transportation and schools. With representatives from the Census Bureau, the county and community groups, the Complete Count Committee identified communities with traditionally low participation and promoted the 2020 Census through a webpage, social media posts and other means. As of mid-September, 74.5% of Henrico households had responded. That compares with the county's final rate of 74% in 2010. To be counted, go to my2020census.gov.

2016 BOND REFERENDUM

In June, Henrico sold its last set of general-obligation bonds to complete capital-improvement projects from the 2016 bond referendum. Overall, voter support of the referendum is allowing the county to invest \$419.8 million in projects for schools, parks, libraries, fire stations and facilities, and roads. Here's where each stands.

Fire

- Fire Training Center, completed
- Staples Mill Firehouse 20, design completed, construction scheduled for 2021
- Nine Mile Road Firehouse 23, scheduled for design in fiscal 2021-22

Library

- Fairfield Area Library, completed

Road

- Richmond-Henrico Turnpike improvements, under design

Schools

- Crestview Elementary renovation, completed
- Skipwith Elementary renovation, completed
- Tuckahoe Middle renovation, completed
- Pemberton Elementary renovation, completed
- Glen Allen Elementary classroom addition, completed
- Chamberlayne Elementary renovation, completed
- Seven Pines Elementary renovation, completed
- New J.R. Tucker High, under construction, scheduled to open in fall 2021
- New Highland Springs High, under construction, scheduled to open in fall 2021
- Holladay Elementary expansion, under construction, scheduled to open in fall 2021
- Glen Allen High School Advance Career Education Center, future project
- Adams Elementary School renovation, design to start in fiscal 2021-22

Recreation and Parks

- Glover Park, second phase of development, under design
- Dorey Park, Field #7, restroom/concession building, completed, dedication scheduled for October; baseball improvements/sprayground, under design
- Cheswick Park, future project
- Tuckahoe Park, future project
- Tuckahoe Creek Park, future project (current work involves no bond funding)
- Three Lakes Park, future project
- Taylor Park, future project
- Deep Run Park, under design
- Seven high school athletic field rehabilitations completed; two remaining fields to be done as part of the J.R. Tucker High and Highland Springs High projects

Education



SCHOOLS TAKING SHAPE

With construction well underway, a new Highland Springs High School, a new J.R. Tucker High School and an expansion of Holladay Elementary School remain on schedule to open next fall. The projects represent a combined \$216 million investment in Henrico County Public Schools (HCPS) and are being funded primarily through the 2016 bond referendum. The new Highland Springs will face South Airport Drive on a lot adjacent to the 1952 school on South Oak Avenue. The new Tucker will stand along North Parham Road on what had been the 1962 school's football field. The expansion of Holladay, on Galaxie Road, will double the size of the school, with a two-story addition. The project will provide a new main entrance, gymnasium, library, administrative offices, academic wings and other classrooms and support spaces. Once construction is complete, the existing Tucker will be demolished, and the existing Highland Springs will be repurposed for HCPS.

TOP FUNDING PRIORITY

Henrico County Public Schools is receiving \$509.9 million to support its operations in fiscal 2020-21. That equates to 57% of the county's general fund budget – the highest amount ever designated for education on a percentage basis. The general fund's remaining 43% supports all other general government functions.

Schools and Facilities

Elementary
46
Middle
12
High
9
ACE Centers
2
Alternative Program Centers
3
Total
72

Students

Elementary
22,496
Middle
12,003
High
15,355
Other
552
Total
50,406

Graduates, 2019

3,622
On-time graduation rate
90.8%

Teachers
4,083
Total Employees
7,137

Pupil/Teacher Ratio

Elementary
19.5
Middle
18.9
High
19.2

Fiscal 2019-20
Operating Budget
\$636.6 million
Per Pupil Expenditure
\$11,233

For information
henricoschools.us

Community Partnerships

REVIVING BELMONT GOLF COURSE

Work started in May on a \$5 million project to renovate historic Belmont Golf Course. The Board of Supervisors in December approved a 20-year lease that allows The First Tee of Greater Richmond to upgrade and operate the county-owned course in Lakeside. Belmont is being restored in the tradition of A.W. Tillinghast, who designed the course in 1917. Set for reopening next spring, Belmont will feature 12 championship holes, a 35,000-square-foot putting course, a six-hole, par-3 "short course," a driving range, a wedge range and a short-game practice area. The project, funded with \$4.25 million from First Tee and \$750,000 from the county, will keep public golf affordable and accessible, bolster youth participation and include an upgraded pro shop, improved concessions and space for programs.

ONE COMMUNITY Public Relations

A program to help residents, particularly those from immigrant communities, learn about the county's government and services, earned an Achievement Award from the National Association of Counties. The program — My Henrico Academy — was coordinated by Public Relations in partnership with the Asian & Latino Solidarity Alliance of Central Virginia. The program, which kicked off in June 2019 with 22 participants, offered monthly sessions that highlighted a variety of services and encouraged engagement with the county's government.



EXPANDING ACCESS TO SWIMMING

Henrico County and the YMCA of Greater Richmond in September dedicated a \$10 million aquatic center along North Laburnum Avenue with a surprise announcement that it would be named for longtime Fairfield District Supervisor Frank J. Thornton. The 21,000-square-foot facility, by the Eastern Henrico Recreation Center and the Health District's East Clinic, features an eight-lane, 25-yard pool and a warm-water instructional pool with zero-depth entry. The Frank J. Thornton YMCA Aquatic Center is owned by Henrico and operated by the YMCA. Thornton, who has represented Fairfield since 1996, has long advocated for a swimming facility for the community. The complex offers swim lessons and other programs and will be used for high school swim team practices and meets as well as youth camps and community groups. The public has access through means-based YMCA memberships, daily rates and open-swim opportunities. Other amenities include a family spray area, water slide, family locker rooms and retractable spectator seating. In western Henrico, NOVA of Virginia Aquatics has begun construction on a swimming complex at Regency, with the county committing \$1.75 million toward project costs. The two facilities will support a county initiative to prevent drownings by ensuring that all children learn how to swim by the second grade.

DIRECTORY

AS OF SEPTEMBER 2020

ADMINISTRATION

County Manager

John A. Vithoukias, 501-4386

Chief of Staff

Cari M. Tretina, 501-4276

Deputy County Manager for Administration

W. Brandon Hinton, 501-4515

Deputy County Manager for Community Affairs

Monica L. Smith-Callahan, 501-4288

Deputy County Manager for Community Development

Vacant, 501-4270

Deputy County Manager for Community Operations

Steven J. Yob, P.E., 501-5470

Deputy County Manager for Public Safety

Anthony E. McDowell, 501-7580

Assistant to the County Manager - Board Affairs/Clerk of the Board of Supervisors

Tanya B. Harding, 501-4436

Assistant to the County Manager - Intergovernmental Relations

C. Michael Schnurman, 501-4912

Building Official

Gregory H. Revels, 501-4373

Chief, Division of Fire

Alec W. Oughton, 501-4901

Chief, Police Division

Col. Eric D. English, 501-4840

County Attorney

Joseph T. (Tom) Tokarz, II, 501-4351

Director, Capital Region Workforce Partnership

Brian K. Davis, 652-3220

Director, Community Corrections Program

Shelby P. Johnson, 501-4122

Director, Community Development

Lee J. Tyson, 501-4776

Director, Community Revitalization

Eric S. Leabough, 501-7610

Director, Court Service Unit

Kathleen E. Jones, 501-4949

Director, Finance

Meghan F. Coates,
501-4266

Director, General Services

John H. Neal, Jr., 501-5271

Director, Health

Danny TK Avula, MD, MPH, 501-4520

Director, Human Resources

Yvette D. George, 501-7202

Director, Information Technology

Travis M. Sparrow, 501-5976

Director, Internal Audit

Vaughan G. Crawley, 501-4292

Director, Libraries

Barbara F. Weedman, 501-1901

Director, Planning

Ralph J. Emerson, Jr., 501-4605

Director, Public Relations

Ben A. Sheppard, 501-4976

Director, Public Utilities

Bentley P. Chan, P.E., 501-4280

Director, Public Works/County Engineer

Terrell Hughes, P.E., 501-4395

Director (Acting), Real Property

Charles E. Marston, 501-5537

Director, Recreation & Parks

Edwin (Neil) C. Luther, IV, 501-5119

Director, Social Services

Ty F. Parr, 501-7774

Executive Director, Economic Development

Anthony J. Romanello, 501-7654

Executive Director, Mental Health & Developmental Services

Laura S. Totty, 727-8585

General Registrar

Mark J. Coakley, 501-4345

Superintendent, Juvenile Detention Home

Edward O. Martin, 501-4944

Superintendent, James River Juvenile Detention Center

Michael D. Martin, 652-3041

Superintendent, Schools

Amy E. Cashwell, Ed.D., 652-3717

Unit Coordinator, Extension Agent ANR

Kimberly H. Edmonds, 501-5160

ELECTED CONSTITUTIONAL OFFICERS

Clerk of the Circuit Court

Heidi S. Barshinger, 501-5056

Commonwealth's Attorney

Shannon L. Taylor, 501-4218

Sheriff

Alisa A. Gregory, 501-4571

JUDGES

Circuit Court

L.A. Harris, Jr.

Randall G. Johnson, Jr.

John Marshall

Richard S. Wallerstein, Jr.

James S. Yoffy

General District Court

Thomas O. Bondurant, Jr.

Lauren A. Caudill

G. Barton Chucker

B. Craig Dunkum

John K. Honey, Jr.

Barbara C. Shaw, Clerk

501-4726

Juvenile and Domestic Relations District Court

Margaret W. Deglau

Rondelle D. Herman

Sharon G. Jacobs

Linda Y. Lambert

Stuart L. Williams, Jr.

Shannon Meadowcroft, Clerk

501-4223

Magistrates

Micah Shawn Blankenship, Chief

Magistrate

Marcy E. Beall

Tekia S. Cooper

Morgan R. Emanuel

Rachel A. Gallagher

Dennis E. Haskin, Jr.

Robert G. Hearn

Samantha A. Jordan

Christopher I. Lee

Sara E. Munoz

Charles F. Seal, III

Kendric A. Smith

Tony S. Tate, Sr.

Jeffrey B. Znotens

501-5285

BOARDS AND COMMISSIONS

Association of Volunteer Rescue Squads

Patricia S. O'Bannon

Belmont Advisory Committee

Raiford F. Beasley

Patricia L. Kibler

Christopher Shumaker

Ronald L. Stillwell

Board of Building Code Appeals

Steven A. Foster

William Edward Goode, Jr.

Joseph J. Hayes, Jr., P.E.

Mark J. Hourigan

Joseph M. Kelleher, Jr.

R. Sydnor Reames, P.E., LEED AP

Thomas A. Rockecharlie, III, P.E., LEED AP

Donald L. Strange-Boston, P.E., AIA

Board of Real Estate Review and Equalization

Norma B. Harris

Joseph P. Marchetti, Jr.

Robert W. Marshall

Marian J. Martin

John J. Schwartz, MCR, RPA

Board of Social Services

Deborah Ann Gribben

Richard H. Hatcher

Michelle R. Henderson

Frank J. Thornton

Lucy C. Wells

Lynne M. Yurchak

Board of Zoning Appeals

Gentry Bell

Terone B. Green

Walter L. Johnson, Jr.

Terrell A. Pollard

James W. Reid

Capital Region Airport Commission

Harvey L. Hinson

Tyrone E. Nelson

Patricia S. O'Bannon

Frank J. Thornton

Capital Region Workforce Partnership Consortium

Patricia S. O'Bannon

W. Brandon Hinton (Alternate)

Central Virginia Transportation Authority

Patricia S. O'Bannon (Alternate)

Frank J. Thornton

Central Virginia Waste Management Authority Board of Directors

Joshua C. Byerly (Alternate)

Bentley P. Chan, P.E. (Alternate)

Jonathan R. Clary (Alternate)

Marcia E. Kelley

J. Allen Lane

Robert C. Whiteman

Community Criminal Justice Board

Mac R. Beaton

Micah S. Blankenship

Darcy L. Carroll

Lauren A. Caudill

Col. Eric D. English

Jeffrey L. Everhart

Pierre L. Greene

Alisa A. Gregory

Randall G. Johnson, Jr.

Linda Y. Lambert

Anthony E. McDowell

Matt C. Pinsker

Rajendra P. Raval, Ph.D.

James L. Sables, D.Min.

Shannon L. Taylor

Laura S. Totty, MS

Community Policy and Management Team

Danny TK Avula, MD, MPH

Emily L. Clark

W. Brandon Hinton

Kathleen E. Jones
Ty F. Parr
Christopher A. Sorenson
Laura S. Totty, MS
Kae K. Zulager

**Economic Development Authority
Board of Directors**

Dennis J. Berman
Susan W. Custer
Jennifer L. Hendren
S. Floyd Mays, Jr.
Benjamin B. Miles
Harold D. Parker, Jr.
Travis J. Pearson
John M. Steele
Philip C. Strother, JD, LLM
Edward S. Whitlock, III, JD

Electoral Board

Stephen A. Bryant
Robert C. Shippee
Cathy P. Woodson

Finance Board

Meghan F. Coates
Vaughan G. Crawley
Christopher A. Sorenson

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Center Authority Commission**

John A. Vithoulkas

**Greater Richmond Partnership
Board of Directors**

Patricia S. O'Bannon

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to Serve as Third Member**

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Danielle M. Harris
William E. Lowe
Sanjay Mittal
Erika H. Moseley
Poovillam Subramaniam-Moothathu,
MD
John B. Wake, Jr.

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Conservation Board of Directors**

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James Beckley
Anne-Marie J. Leake
Edward Olsen
Claiborne Yarbrough

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Advisory Committee**

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Vee J. Davis
Patricia M. Eichenberger
Edwin (Neil) C. Luther, IV (Ex Officio)
Charlotte W. Melton
Henry L. Nelson, Jr., Ed.D.
G. Norwood Nuckols, Jr.
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Robin D. Smith
Kay Francine Stanley
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**Housing Advisory
Committee**

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Constatine C. Canavos
Joshua A. Goldschmidt
Brian K. Jackson
Laura D. Lafayette
Danna M. Markland
Michael J. Polychrones
Howard Bernard Rogers
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**J. Sargeant Reynolds
Community College Board**

Fred Babik
Surya P. Dhakar, DDS
Capt. Richard C. Rush, USN, Ret.
Monica L. Smith-Callahan
Mary L. Studevart

**James River Juvenile
Detention Commission**

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Shannon L. Taylor
John A. Vithoulkas

**John Tyler Alcohol Safety
Action Program Policy Board**

John K. Honey, Jr.

**Keep Henrico
Beautiful Committee**

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James R. Barrett
Megan Brown (Ex Officio)
John R. Dantzler
Rajendra R. Dubey, Ph.D.
Marie C. Dunford
Michael R. Foster
Bland S. Goddin
Danielle M. Harris
Theresa W. Harris
Reena Jain, MBBS, MD
Linda A. Leigh
Brian S. Montgomery
Aileen Rivera
Rachna K. Sharma
Lynda S. Thompson
Kendall E. Tyree, Ph.D.
Colin J. Walthall
Priscilla W. Woods
Lynne M. Yurchak

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Gloria K. Barber
Goutam Gandhi
Tammy R. Johnson Beard
Jackson C. Knox

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Bradley A. Chamberlain
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David B. Coldren
Brian R. Cowles
Faith B. Harris, D. Min.
Thomas F. Kelley, IV
Capt. Donald L. Lambert, Jr.
Alysa M. Morgan
Capt. Gregory A. Nuckols
Robert M. Paxton
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Rupinder Kaur
Karen M. Metz
Rev. C. Diane Mosby, MD
Barbara P. Owens
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Advisory Commission**

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Susan E. Moore (Ex Officio)
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William M. Mackey, Jr.
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Daniel J. Schmitt
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Organization Citizens
Transportation Advisory Committee**

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**Senior Connections
Board of Directors**

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**The Cultural Arts Center
at Glen Allen Foundation
Board of Directors**

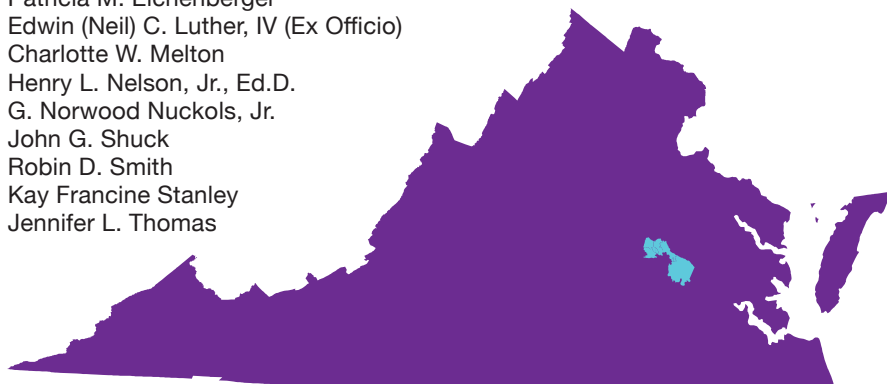
Abrar Azamuddin
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SRES
Edwin (Neil) C. Luther, IV (Ex Officio)
Belinda Ragonese McDowell
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JoAnn H. Perkins

**The First Tee of Greater
Richmond Board of Directors**

Daniel J. Schmitt

**Virginia Transit Association
Board of Directors**

E. Todd Eure (Alternate)
Tyrone E. Nelson
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COVID-19 Response



PROVIDING SUPPORT, TESTING Public Health

In collaboration with the Richmond City Health District, the Henrico Health District established a call center to answer questions and direct residents to testing locations. The agency organized 30 testing events and 20 “point prevalence” surveys for residents at greater risk of severe illness. The agency administered 8,073 COVID-19 tests through June, offered support to long-term care facilities and distributed personal protective equipment to community service providers. The Health District also helped those who were diagnosed positive to quarantine safely and hired contact tracers to identify those who should be tested after close contact with someone confirmed with the virus.

MEETING CUSTOMER NEEDS Permit Center

The Permit Center developed a system to provide electronic processing of residential permits. Applications may be submitted at permitcenter@henrico.us or placed in bins at the county’s government centers. Developed with the departments of Building Construction and Inspections and Information Technology, the systems virtually eliminate face-to-face interaction with customers and often allow faster approvals. Permit fees are paid through a vendor, with convenience fees currently waived.

HELPING BUSINESSES REOPEN

Planning, Economic Development Authority

To support businesses as they reopened in mid-May, departments developed a streamlined process to review applications for temporary outdoor dining permits. The Economic Development Authority (EDA) covered the permit fees and deposited \$2 million with Virginia Community Capital to provide liquidity for Paycheck Protection Program loans, which leveraged \$4.1 million in loans to 42 county businesses, including 17 minority- or women-owned firms. Henrico and EDA backed ForwardRVA, an initiative of ChamberRVA and the Retail Merchants Association to provide face masks and other resources.

ADDRESSING HOUSING, FOOD AND OTHER COMMUNITY NEEDS Community Revitalization

The Department of Community Revitalization supported the distribution of \$1.5 million from the Coronavirus Aid, Relief and Economic Security (CARES) Act to address community needs from the pandemic. In funding 17 programs, Henrico is providing assistance with housing and food for homeless individuals and families, renters and homeowners. The county also is supporting small businesses and individuals released from incarceration.

KEEPING RESIDENTS CONNECTED

Advocate for the Aging, Henrico County Public Library

As part of its EngAGE initiative, Henrico established the Outreach Call Center for Older Residents to answer questions and offer support to those feeling isolated during the outbreak. The service, provided primarily by Henrico County Public Library staff, allows residents to opt-in to receive calls on a regular basis. The county also established a phone line to answer questions about county services during the pandemic.

OFFERING TAX RELIEF

The Board of Supervisors in March adopted emergency ordinances to insulate businesses and residents from economic impacts of the pandemic. The measures provided temporary relief from penalties and interest on late payments of meals and hotel taxes. They also offered relief on late payments of 2020 personal property, machinery and tools and real estate taxes, and extended the due date for the vehicle license tax.

SUPPORTING RESTAURANTS, SAVING JOBS

The county established the Nourish Henrico program to help locally owned restaurants in the early weeks of the pandemic. Over about six weeks, Henrico bought 27,301 meals from 107 restaurants for 1,858 eligible, frontline employees. Nourish Henrico generated \$346,397 in restaurant sales, with daily meal costs capped at \$15 per employee.



PROUD OF OUR PROGRESS;



EXCITED ABOUT OUR FUTURE.

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