













Setting Henrico's Vision, Direction

enrico County's five-member Board of Supervisors establishes policies, approves ordinances and appoints the county manager. Voters in each magisterial district — Brookland, Fairfield, Three Chopt, Tuckahoe and Varina — elect a supervisor to a four-year term. Current terms run through Dec. 31, 2023.

• MEETINGS: The Board meets usually twice per month, on the second and fourth Tuesdays at 7 p.m. in the Board

Room at the Henrico County Government Center, 4301 E. Parham Road. Public participation is encouraged, either in person or remotely via WebEx.

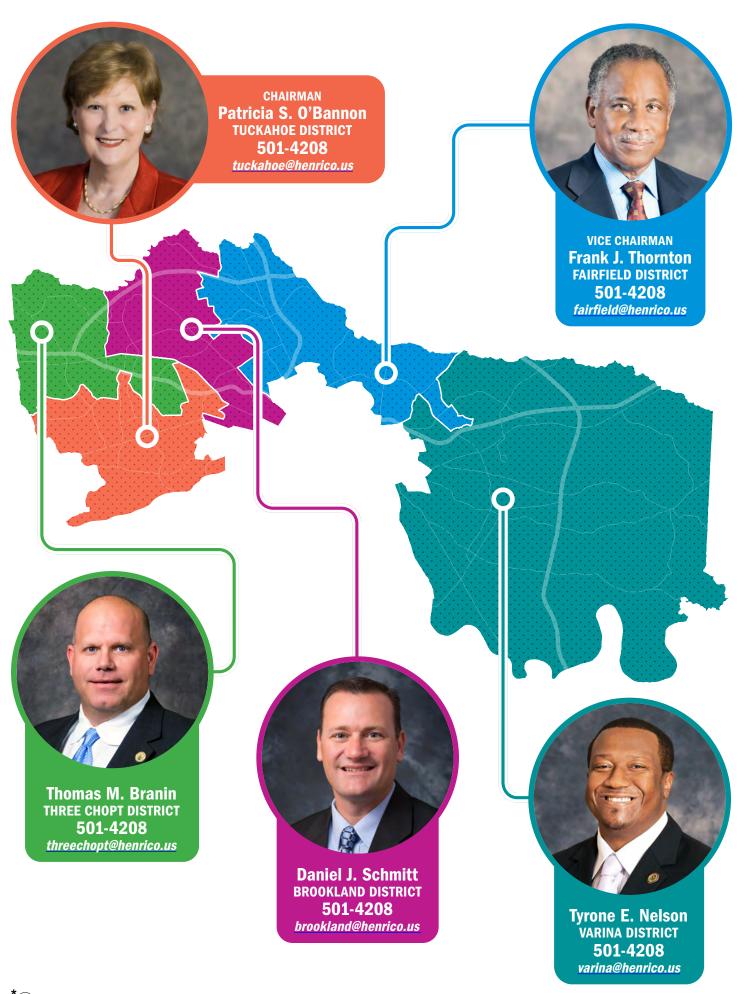
• STAY INFORMED: The public can review meeting agendas and minutes at henrico.us/supervisors. In addition to providing remote access via WebEx, the Board offers a livestream of audio and video of its meetings and recordings of previous meetings at henrico.us/supervisors/video-of-meetings.

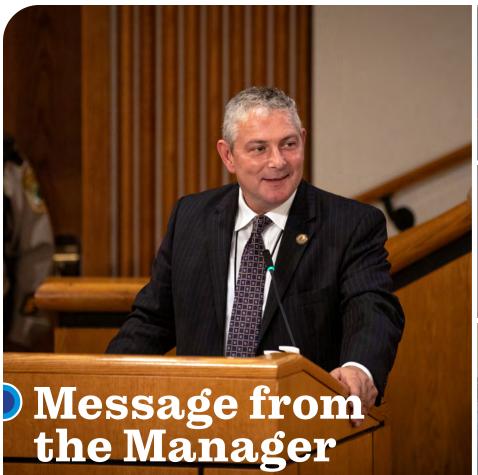
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ear Henrico County residents, friends and other stakeholders,

On behalf of the Board of Supervisors and our entire workforce, I am honored to present the Henrico County Annual Report for Fiscal Year 2021-22. One of my greatest joys as county manager is sharing all that we are doing to enhance our community's quality of life by expanding opportunities and engaging with our residents while also further strengthening our fiscal foundation. This report highlights efforts across service areas and chronicles accomplishments, ongoing initiatives and – most importantly – what is to come.

Even as we confront the issues of the day, we must look ahead and assess what else we can do to make Henrico a welcoming and great place to live, work, grow a business, visit and play. That is why we are building the Cobbs Creek Reservoir in Cumberland County, which will begin drawing from the James River next year to help meet our long-term needs for public water. That is why we are aggressively promoting sports tourism and other economic development through various planned communities like GreenCity and all that is in the pipeline for places like Virginia Center Commons,

Westwood and Innsbrook.

That is also why we have placed a bond referendum on the Nov. 8 general election ballot. We are asking our voters whether the county should be authorized to issue debt to fund nearly \$511.4 million in public facility improvements. As outlined on page 13, this would occur without a tax-rate increase and would deliver new and renovated schools, parks, fire stations and other public safety facilities plus infrastructure to improve drainage and alleviate flooding throughout the county. Overall, we have outlined more than 20 projects for funding; the school projects were identified working closely with our Board plus the School Board, Superintendent Amy E. Cashwell and her team at Henrico County Public Schools. I must extend a big thank you to Dr. Cashwell for her hard work and partnership. Henrico continues to be blessed with elected officials who are responsive to their constituents and attuned to the community's needs. These leaders also set the tone for what is a true partnership between our local government and school system. Further, this report provides an update on the final projects

from Henrico's 2016 bond referendum. Spoiler alert: All have been completed or are funded and underway.

Between the 2016 referendum and what we have proposed for 2022, Henrico is looking at a potential investment of just under \$1 billion in our public facilities. Thanks to our triple-AAA bond rating, this approach represents the most cost-effective way to deliver these improvements. I encourage you to learn more by going to henrico.us/bonds and by attending one of our upcoming community meetings.

In addition to our many successes, this past year has been marked by surprises. We have confronted these challenges – as we always do – head-on and mindful of what is in the best interest of our residents and community. This collaborative, service-oriented approach to governing is embraced by our entire organization – from the five members of the Board of Supervisors to each employee. We are committed to doing what is right, even if it may be difficult or inconvenient to do so.

In late 2021, we recognized that the white-hot housing market was going to result in significantly higher real estate

assessments – and ultimately taxes – for our residents. With our Board unanimously providing the vision, we developed and implemented our 2+2 plan. First, we delivered a real estate tax credit that was equal to a 2-cent reduction to the real estate tax rate. We returned that \$10 million in surplus funds through approximately 90,000 checks mailed to taxpayers in March plus 16,000 credits on tax bills. In doing so, Henrico became the first Virginia locality to return surplus funds to taxpayers under a 2005 state law.

As a second phase, our Board approved a 2-cent reduction to the real estate tax rate – lowering it to 85 cents per \$100 of assessed value – as part of the fiscal 2022-23 budget.

That was just a start. We understood that the same economic forces that were driving up home values also were impacting the values of used vehicles and thus personal property tax bills.

To provide initial relief, our Board delayed by two months the due date for the first installment of personal property tax payments. Then, using a new state law, the Board approved a personal property tax credit totaling \$20.4 million that will be reflected on second-installment bills, which are due Dec. 5. With this move, Henrico is providing what will amount to a 52-cent reduction to the personal property tax rate for 2022.

While our county could have held onto or found a good use for these surplus funds, returning them to their rightful owners – you, our taxpayers – was the right thing to do. Overall, through these credits and an expansion of the Real Estate Advantage Program for qualifying senior or disabled residents, Henrico is providing

about \$51 million in tax relief in 2022. That is substantial money returned to our residents, particularly during these times of inflation and unusually high prices for food and gasoline.

Other highlights of fiscal 2021-22 include:

- Continued attraction of jobs and business investment, with 10 business announcements from the Economic Development Authority that amount to \$264 million in total investment and more than 1,200 new or retained jobs. Thank you to Executive Director Anthony "A.J." Romanello and his dream team at the EDA.
- Reinvestment in the county's older commercial corridors through the new Henrico Investment Program plus further progress on increasing the number and quality of affordable housing units.
- Site clearing and an agreement with a private operator for a 24-hour, 30-bed detoxification and recovery center that is targeted to be under construction next summer on the Eastern Government Center campus.
- Major progress on improving and expanding roads, sidewalks, trails and other transportation projects with funding provided through the Central Virginia Transportation Authority. This includes \$104.5 million for the development of the regional Fall Line Trail plus \$83.3 million for Henrico-only projects, such as improvements to West Broad, Staples Mill, Brook and Woodman roads plus an extension of Magellan Parkway with a bridge over Interstate 95. In addition, the county is receiving an

- additional \$30 million per year for various local road, bicycle, pedestrian and safety improvement projects.
- Comprehensive and efficient emergency medical services provided to the community with the Division of Fire's expansion of its basic life support units. These units focus on low urgency calls, allowing the advanced life support units to focus on life-threatening emergencies.
- Strong engagement with our community and partnerships with organizations like the Henrico Police Athletic League, Richmond Habitat for Humanity, the Maggie Walker Community Land Trust and Woodland Cemetery.

These kinds of partnerships are vital given the complexity of issues we face. Last fall, we helped launch the nonprofit Henrico Community Food Bank, with \$50,000 in startup funding. We also helped the organization secure additional grants and partnered on its food drives and distributions. Just as we are addressing food insecurity in our community, Henrico is working to stem a troubling rise in youth violence. Our efforts will soon expand on a regional basis. As with everything we do, your ideas, energy and engagement are welcome. Thank you for your interest and for being part of #OneHenrico.

Sincerely,



John A. Vithoulkas Henrico County Manager



Cari M. Tretina CHIEF OF STAFF/ DEPUTY COUNTY MANAGER 501-4276



W. Brandon Hinton DEPUTY COUNTY MANAGER FOR ADMINISTRATION 501-4515



Monica L. Smith-Callahan DEPUTY COUNTY MANAGER FOR COMMUNITY AFFAIRS 501-4288



Steven J.
Yob
DEPUTY COUNTY
MANAGER FOR
COMMUNITY OPERATIONS
501-5470



Michael Y. Feinmel DEPUTY COUNTY MANAGER FOR PUBLIC SAFETY 501-7580



★ Enhancing Air, River Patrols

he Police Division in early 2022 added a 17-foot G3 Bay Boat to strengthen its ability to respond to emergencies on the James River. The small boat allows officers to reach sections of the river that were inaccessible using the division's 27-foot boat. In March, the Metro

Aviation Unit expanded its air fleet with a new Cessna T206HD. The aviation unit, a joint effort between Henrico, Chesterfield County and the City of Richmond, provides air patrols, criminal surveillance and prisoner transport services.

Ensuring Accountability

🔼 he Police Division established its Use of Force Review Board to support its goals of promoting community trust and ensuring transparency. The board has met monthly since November 2021 and reviewed a total of 85 incidents involving 114 officers. The sevenmember board, which consists of lawenforcement personnel and residents, referred 10 officers for review by the internal affairs commander and the police chief. In each case, the officers ultimately were found to have acted justifiably in their response to resistance and within division policies and the law in their use of force. For more information, go to henrico.us/ police/crimestatistics/useofforce.

Community Engagement ▶▶

Association of Counties (NACo) for a program that aims to strengthen its relationship with culturally diverse communities. As part of the Intercultural Liaison Partnership, the division assigns community liaison officers to work with multicultural communities to identify and overcome potential barriers to effective communication, engagement and understanding. The program, established in December, also strives to attract job applicants so the division can better match the diversity of the community. Police also earned NACo awards for:

- The First Responders Club and the Open Doors, Open Hearts program, which promote positive interactions between police officers and students at Johnson Elementary School. Through The First Responders Club, officers explain how Police, other agencies and the community work together to promote safety. Through Open Doors, Open Hearts, officers greet students with a smile as they start the school day.
- Catalytic Converter Theft Prevention Program, which improved data
 collection and analysis, increased awareness of the crime trend, educated
 business owners, helped prevent thefts and provided a mechanism to better
 identify stolen converters and those responsible.







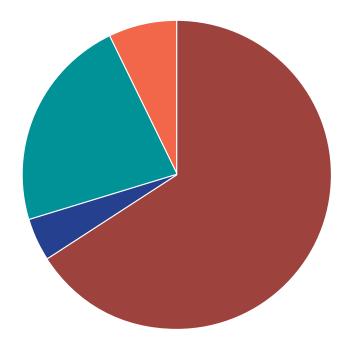
★ Honoring Officer Trey Sutton

olice Officer Trey M. Sutton died March 31 from injuries suffered during an on-duty traffic accident on Chamberlayne Avenue the previous evening. He was behind the wheel and transporting a suspect when his vehicle's passenger side was struck by a motorist. Officer Sutton had graduated from the 74th Basic Police Academy in February, was assigned to the Patrol Bureau and was in field training when the crash occurred. His field training officer and the detainee, both riding in the backseat, were severely injured. In September, a grand jury indicted an 18-year-old man on charges of involuntary manslaughter and reckless driving in the crash. A 2016 graduate of Thomas Dale High School, Officer Sutton studied electrical engineering at John Tyler Community College before entering the Police Academy. He is the county's 10th Police officer to die in the line of duty since 1895.

New Leadership

ichael Y. Feinmel was appointed in September as deputy county manager for Public Safety.





Calls for Service

(CALENDAR 2021)

Police	127,414
Fire	8,686
Rescue	43,430
Animal	13,806
TOTAL	193,336

Police Division

TOTAL CHARGES	Adults	Juveniles
Infractions*	25,943	520
Misdemeanors	17,130	173
Felonies	6,708	118

^{*} includes traffic offenses such as speeding

CRIME RATE

(MAJOR CRIMES PER 1,000 RESIDENTS)

1975: 55.1

1985: 44.1

1995: 40.0

2005: 40.5

2015: 26.4

2020: 21.88

2021: 22.06

OFFENSES

Violent **399**...... Nonviolent **7,173**

Basic Life Support Program Enhancement

he Division of Fire established daily service for its three basic life support, or BLS, units based on increasing demand for help with low-acuity - or less severe - medical emergencies. The BLS units have been operating seven days per week from 8 a.m. to 6 p.m. since July, an expansion from the previous service Mondays through Thursdays from 8 a.m. to 6 p.m. Fire established two BLS units in 2018 to respond countywide to calls for low-acuity emergencies, such as a broken bone. The units allow the advanced life support, or ALS, units to focus on more serious and life-threatening emergencies. A third BLS unit was added in 2020 and assigned to the northern battalion. BLS service calls have risen 11% per year since 2020.

2016 Bond Projects

he first of two fire stations funded through the 2016 bond referendum is expected to open this fall on Willis Road, enhancing service along the Staples Mill Road corridor. Staples Mill Firehouse 20 sits on a 10-acre site and contains 13,850 square feet of space, with individual bunk rooms as well as fitness and dayrooms plus four drive-thru bays for vehicles and equipment. The \$10 million project has been designed to meet Silver standards of the LEED (Leadership in Energy and Environmental Design) program of the U.S. Green Building Council. The Nine Mile Road Firehouse 23, also funded through the voter-approved bond package, is under design for a 5-acre site at 5618 Nine Mile Road, near Westover Avenue. The \$9.6 million, 12,305-square-foot station is expected to be under construction next spring, with an opening slated for summer 2024. It is being designed to LEED Silver standards.

¥ Fire Station Maintenance

he Division of Fire won an Achievement Award from the National Association of Counties (NACo) for its Fire Station Inspection Program. It sets standards for fire station maintenance and outlines processes to ensure compliance. The program promotes a sense of ownership among the supervisors and staff of Henrico's fire stations. Fire also earned NACo awards for:

• Apparatus Maintenance Videos, which outline

- maintenance procedures for field personnel and ensure consistency in station checks.
- Day Sheet, a web application that supports the collection of operational data to help firefighters as they transition on and off duty.
- Fleet Status Dashboard, a web application that provides real-time information on the division's fleet, including whether units are in or out of service, their location and expected time of service or return.















★ Recruiting Experienced Firefighters

The Division of Fire bolstered its ability to fill vacant firefighter positions by creating a shorter, six-week academy for recruits with at least one year of professional firefighting experience. Hires with no experience must complete a 30-week academy before beginning their service. So far, 12 firefighters have either completed or are attending the accelerated academy, which was launched formally in late 2021. Fire also has had success with its program offering two-year, full-time internships for emergency medical technicians. All four of its initial class of interns have continued their careers in public safety. A new class of four interns started in August.

Strengthening Henrico's Safety Net

The Department of Emergency Management and Workplace Safety (EMWS) issued nine public safety alerts using the CodeRED messaging system. Seven of the alerts, which are delivered like 911 calls in reverse, sought the community's help in locating missing individuals. Two urged residents to avoid active crime scenes nearby. For more information or to register your email or wireless device, go to henrico.us/services/henrico-alert. EMWS also supported various public safety exercises with other Henrico agencies and partners, including Richmond International Airport.

Heart For Service

Association's 2022 Mission: Lifeline EMS Gold Plus Achievement Award. The award – the association's highest honor for an emergency medical services agency – recognizes Fire's continued success following the national Mission: Lifeline initiative to strengthen the system of care for patients following a heart attack, a stroke or the onset of cardiac arrest. Fire was recognized for its rapid response in recognizing heart attacks, acquiring electrocardiographs, notifying hospital emergency departments and other lifesaving measures.

Division of Fire

(FISCAL 2021-22)

NCIDENTS

Value of property at

Fire loss

INCIDENTS	
Fires	727
Rescue and EMS incidents	40,208
Good intent calls	3,733
False alarms and false calls	3,690
Service calls	2,847
Hazardous conditions, no fire	929
Special incidents	86
Severe weather and natural disasters	17
Overpressure explosion, overheat, no fire	49
TOTAL	52,286
*Excludes calls handled by volunteer res	,
*Excludes calls handled by volunteer res	scue squads
	scue squads
*Excludes calls handled by volunteer res	scue squads
*Excludes calls handled by volunteer res	32
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(1.1% of property at risk)

Police Division

risk of loss by fire: \$831.8 million

(structure and content): \$8.9 million

10 HIGHEST VEHICLE ACCIDENT LOCATIONS

Mechanicsville Turnpike and Crump Street/Bloom Street	30
West Broad Street and Brookriver Drive	
Gay and Laburnum avenues	
John Rolfe Parkway and West Broad Street	28
North Parham and Three Chopt roads	23
West Broad Street and Whittal Way	22
Laburnum Avenue and Nine Mile Road	22
Gaskins Road and West Broad Street	21
Mayland Drive and North Parham Road	21
Glenside Drive and West Broad Street	20



▲ Well-Testing Initiative

he Department of Public Utilities (DPU) began a comprehensive testing of private wells near White Oak Swamp following an October notice from the Virginia Department of Health and Virginia Department of Environmental Quality that potentially harmful chemicals known as PFAS had been found in samples of surface water from the Chickahominy River Basin. Of the 259 residential wells tested, 229 - or 88% - showed no detectable presence of PFAS, also known as per- and polyfluorinated alkyl substances. Thirty wells had some level of PFAS. DPU continues to work with state agencies to assist residents with further testing, installation of filtration systems, extension of public water infrastructure and determining the source of the chemicals. For more information, go to <u>henrico.us/utility/well-testing</u>. DPU's response was recognized with an Achievement Award from the National Association of Counties (NACo). DPU also earned a NACo award for its use of trained volunteers to remove litter in and along streams that flow into the James River and ultimately the Chesapeake Bay.

Earth Day & Energy Fair

enrico held an energy fair and celebration of Earth Day on April 22 at Fairfield Area Library. First envisioned in 2020, the free event was ultimately scaled back in each of the past two years due to COVID-19. This year's fair offered information on energy efficiency, solar power, green building and recycling as well as live music, vendor displays and giveaways. Attendees were able to tour the library, which holds LEED Gold certification for its sustainable design and construction, and to learn about the new Center for Environmental Studies and Sustainability at Varina High School. The fair was hosted by Energy Management, Keep Henrico Beautiful, Henrico County Public Library and the Division of Recreation & Parks.

Draft Bike Plan

he Department of Public Works is compiling about 140 public comments received this spring on Henrico's first draft bike plan, which outlines a countywide network of actual and potential bike facilities, such as bike lanes, shared-use paths and other improvements to promote safe and efficient bicycling. The bike plan will serve as a guide for investments and be incorporated into the county's 2045 Comprehensive Plan.

Extending Utilities To Unserved Communities

The Department of Public Utilities began an initiative to bring public water and wastewater infrastructure to unserved homes and other properties, allowing sometimes older, unreliable and environmentally problematic wells, septic systems and pump stations to be decommissioned. The initiative, which promotes service equity across Henrico, will be funded initially through the federal American Rescue Plan Act and long term through the county's water and sewer enterprise fund. The first phase of 29 projects will extend public utilities to about 761 homes and other properties by late 2026.

Honoring Innsbrook's Visionary

1.4-mile section of Cox Road in the Innsbrook Corporate Center was dedicated in February as the Honorary Sidney Gunst Parkway. In a ceremony at the site, Henrico officials and guests remembered the life and work of developer Sidney Gunst, who died last October. Gunst was 28 years old in 1979 when he proposed the creation of a large employment center in what was then a remote area of western Henrico. Innsbrook started with 215 acres but tripled in size through the 1980s and eventually became the region's largest business district behind downtown Richmond.

Traffic Calming 🕑

Nhe Department of Public Works updated the guidelines of its Neighborhood Traffic Management Program to give communities more options for discouraging speeding and cut-through traffic. As a result of the changes and in consultation with residents, Public Works has improved nine intersections, with so far one permanent and eight temporary roundabouts. Public Works also has installed permanent speed cushions in 26 neighborhoods. For more information, go to henrico.us/works/ traffic/traffic-calming-program.

Improving Utilities System Monitoring & Control



ightharpoonup on a \$25 million project to upgrade the monitoring and control system at Henrico's wastewater treatment facility, pump stations and drinking water facility. The Supervisory Control and Data Acquisition (SCADA) system will enhance the Department of Public Utilities' ability to monitor and control the water and wastewater equipment that produces and distributes drinking water and removes and treats wastewater. Construction at the wastewater treatment facility is expected to end next June, with work at the Woodman Road Operations Facility and pump stations scheduled to conclude in mid-2024. Construction at the drinking water facility is set to begin in winter 2023.

New Bridge Over I-95

🗖 he Department of Public Works initiated the design of an extension of Magellan Parkway, which would include a new bridge over Interstate 95 and support the nearby GreenCity development. The bridge, targeted for opening in 2025, would accommodate the traffic that currently uses the nearby Scott Road bridge. That bridge, built in 1962, is permanently closed and pending removal after being struck by two trucks this summer. Public Works is seeking federal grant funding to install a new bridge where Scott crosses I-95. As envisioned, the new Garden City Trail and Pedestrian Bridge would be made of glue-laminated wood and would accommodate only pedestrians and bicyclists.

Woodman Road Extension



1.3-mile extension of Woodman Road, which connects Greenwood Road to Brook Road via J.E.B. Stuart Parkway, opened in August. The project was managed and funded by HHHunt to support its River Mill development. The county managed the construction of a \$300,000-multiuse trail along Woodman's northern side that was completed in July. Lambert Way, a \$4.5 million, half-mile road that will extend northeast from Woodman to Glover Park, is set for construction in 2023. The road is named to honor the life and service of the late Donald L. Lambert Jr., a captain with the Henrico Police Division who was killed in a hit-and-run crash while off duty and out for a run in February 2021.

Richmond-Henrico Turnpike Widening

\$33 million project to widen Richmond-Henrico Turnpike from two lanes to four lanes between Laburnum Avenue and the CSX railroad is expected to conclude in early 2023. The nearly 1.9-mile project is being funded through Henrico's voter-approved 2016 bond referendum and Hillwood Enterprises' development of the Amazon Robotics Fulfillment Center. The road project includes upgraded traffic signals, a 16-foot-wide raised median plus a sidewalk and a shared-use path along the road.

Public Works & **Public Utilities**

Roads (miles)	1,393
Roads (lane miles)	3,563
Sidewalks (miles)	267
Paved Trails (miles)	42
Bike Lanes (miles)	14
Water customers	101,667
Water main (miles)	1,738
Fire hydrants in service	14,198
Sewer customers	98,591
Sewer main (miles)	1,512
Water produced (gallons per day)	23.31 million
Wastewater treated (gallons per day)	35.17 million
Refuse collection customers	53,271

Westwood Area Redevelopment

he Department of Public Utilities (DPU) expects to begin construction in early 2023 on \$30 million in public utility system improvements to support the redevelopment of Westwood with office space, restaurants, apartments and other uses. To support the 540-acre area's growth and transition from manufacturing and industrial uses, DPU plans to construct a 7 million-gallon-per-day (MGD) sewage pumping station, a 4 MGD water pumping station, two l million-gallon water storage tanks, 3,600 feet of sanitary sewer force main and 6,000 feet of gravity sanitary sewer main. Westwood is bounded by Westwood Avenue, West Broad Street, Staples Mill and Bethlehem roads and Interstate 195.

Solar Power Expands To 6 Facilities



enrico began installing more than 2,000 solar panels atop Highland Springs High School, building on its partnership with Sun Tribe Solar to power county facilities with renewable energy. Work to install rooftop systems also is underway at J.R. Tucker High School and the Holladay Elementary School addition. The

solar system at Highland Springs is expected to become operational in October, providing 35% of the school's energy needs and saving taxpayers an estimated \$420,000 over the next 25 years. Henrico also has solar systems at the Public Safety Building, Libbie Mill Library and Henrico Area Mental Health & Developmental Services East Center.









▲ An Achievable Dream

🔁 he renovated former Highland Springs High School reopened in August as the Oak Avenue Complex, providing a home for middle school students enrolled in the An Achievable Dream Certified Academy. Henrico's academy, established in 2017 at Highland Springs Elementary School, has students enrolled in the sixth and seventh grades at "The Oak" for the 2022-23 school year. An Achievable Dream uses a social, academic and

moral education framework and emphasizes character development and support for students and their families. In April, U.S. Rep. A. Donald McEachin, of the 4th Congressional District, joined officials from the county, Henrico County Public Schools and the academy to celebrate his successful efforts to secure \$1.5 million in federal Community Project Funding to support the program's expansion.

Environmental Studies & Sustainability ():

he Center for Environmental Studies and Sustainability opened this fall at Varina High School with an inaugural class of 40 freshmen. For now, the center will offer classroom learning and field-study experiences at Malvern Hill and Deep Bottom. A \$16.3 million educational facility is proposed at Wilton Farm and would be funded primarily through Henrico's 2022 bond referendum. That facility would accommodate upper-level classes for students enrolled in the Center for Environmental Studies and Sustainability as well as field trips for general Henrico County Public Schools science students.

Adams Elementary School

Tith design work underway, construction is expected to start in early 2023 on a renovation of Jacob Adams Elementary School. The \$19 million project, funded through Henrico's voter-approved 2016 bond referendum, is targeted for completion during the 2024-25 school year.

ACE Center At Hermitage

onstruction is expected to start this fall on a renovation and expansion of the Advanced Career Education (ACE) Center at Hermitage High School. The \$34.6 million project will increase the center to more than 157,000 square feet of space. The project and a renovation of the ACE Center at the former Highland Springs High School are targeted for completion during the 2023-24 school year. Together, they will allow Henrico County Public Schools to expand its Workforce & Career Development program to 2,400 students, an increase from the current 1,400.

Schools and Facilities

Elementary	46
Middle	12
High	9
Advanced Career Education Centers	
Alternative Program Centers	4
Alternative Program Centers Henrico Virtual Academy	
	1

Students

High	15,645
Other	502
TOTAL	48,702
Graduates 2021	3,612
On-time graduation rate	90.2%
Teachers	4.502

Elementary......21,219

Pupil/Teacher Ratio

Elementary1	8.7
Middle 1	17.4
High1	9.2

Fiscal 2021-22

Operating Budget \$707.5	million
Per Pupil Expenditure\$	12,732

Learning Outside Class

enrico 4-H, a youth development program managed by the county's office of Virginia Cooperative Extension, created Agricultural Literacy Kits to enhance students' understanding of such topics as embryology, vermicomposting, butterflies, dairy and soybeans. The effort, funded through a \$500 grant from Virginia Agriculture in the Classroom, provided 3,827 contacts with youth during the 2021-22 school year. Teachers described the handson lessons as engaging and said they reinforced Virginia's Standards of Learning, enhanced classroom lessons and provided real-world applications.

2022 Bond Referendum •

📺 enrico will hold a bond referendum as part of the Nov. 8 election to seek voter approval of nearly \$511.4 million in funding for capital projects, including new and renovated schools, firehouses and parks. The referendum will appear as four questions on the ballot - one for each project category: schools; recreation and parks; fire stations and public safety facilities; and stormwater drainage. Voter approval of a category authorizes the county to contract debt and issue general obligation bonds to fund the projects. Approval would not necessitate a tax-rate increase; all projects can be funded within the county's current rate structure. For more information, including the referendum questions and details of the projects, go to henrico.us/bonds.

School Projects \$340.5 million

Quioccasin Middle (rebuild)\$89 million
Environmental Education Living Building at Wilton Farm (new)\$13.3 million
Jackson Davis Elementary (rebuild and capacity increase)
R.C. Longan Elementary (rebuild and capacity increase)\$37 million
Highland Springs Elementary (rebuild)\$45 million
Charles M. Johnson Elementary (renovation) \$26.5 million

Flood Prevention and Stormwater Drainage Projects \$50 million

(new).....\$46 million

elementary (new)......\$47.7 million

Fairfield area elementary

West end area

Improvements in all magisterial districts...... \$50 million

Recreation and Parks **Projects \$37** million

Three Chopt area	
park and road improvements (new)\$25 million	n
Deep Bottom Park (improvements)\$7 millio	n
Tuckahoe Creek Park (additions)	n

Fire Stations and n Public Safety **Facilities Projects**

\$83.85 million

Animal shelter and

Firehouse 6 (relocation and rebuild)\$13.3 million
Firehouse 1 (relocation and rebuild) \$16 million
Firehouse 11 (rebuild) \$15 million
Firehouses 14, 15, 16, 17 (improvements)
Public Safety training center (new) \$18 million

adoption center (new) \$15 million

Public Selects Name For New Animal Shelter

esidents chose Henrico Pet Adoption Center as the name for an animal adoption center that is proposed as part of the 2022 bond referendum. In a contest conducted at <u>nametheshelter.com</u>, Henrico invited the public to suggest names for the \$15 million facility and then vote for their favorite among seven finalists. Henrico Pet Adoption Center collected 23% of the 1,411 votes cast, edging out Henrico Animal House (19%), Furever Friends Pet Adoption Center (16%) and Wags & Whiskers Pet Adoption Center (15%).









▲ Supporting At-Risk Youth

enrico bolstered its long partnership with the Henrico Police Athletic League in June with an announcement that the former MathScience Innovation Center would become the nonprofit organization's new home. Henrico PAL will embark on a campaign to raise funds to transform the property on Hartman Street into a hub for its work to

promote the development of at-risk youth and strengthen the relationship between law enforcement officers and the communities they serve. More than 40,000 Henrico youth have participated in Henrico PAL's camps, clubs, afterschool programs and other enrichment activities since its establishment in 2007.

Connecting Communities

enrico is holding its second My Henrico Academy, a free program that helps members of multicultural communities connect with their local government and access a wide variety of programs, services and resources. My Henrico Academy, offered with the Asian & Latino Solidarity Alliance of Central Virginia, is meeting in seven sessions scheduled from May through October to discuss such topics as pursuing business and educational opportunities and living in Henrico. In each session, the 27 participants interact with county officials and each other while sharing a culturally diverse meal. My Henrico Academy was first offered in 2019 before being suspended due to COVID-19.

Reclaiming Woodland Cemetery 🕑

bout 20 of the 30 acres at Woodland Cemetery have been cleared of overgrowth and thousands of headstones recovered in the two years since Henrico helped the nonprofit Woodland Restoration Foundation purchase the property in August 2020. The cemetery, established in 1917 off Magnolia Road for the interment of Black residents at a time of strict segregation, has about 30,000 gravesites, including those of tennis champion and civil rights activist Arthur Ashe Jr. and the Rev. John Jasper, founder of Sixth Mount Zion Baptist Church in Richmond. The county also provides the use of equipment as well as weekly staff and occasional volunteer cleanups.

Preventing Youth Violence

th youth violence on the rise locally and nationally, Henrico is working across a variety of fronts to strengthen supports for students and families. The Board of Supervisors allocated \$560,000 in the county's budget for fiscal 2022-23 to enhance mobile mental-health crisis services, expand anticrime programs and offer additional support to community agencies focused on youth services and advocacy. The county supported Henrico County Public Schools (HCPS) in convening a town hall -"Together We'll Heal: The Community Conversation for Peace" - to inspire hope, healing and a call for action. The June event came as six HCPS students had been killed in gun violence during the past two years, and it featured a discussion among health and law enforcement officials, county and school leaders and representatives of community organizations. With Chesterfield County, Hanover County and the City of Richmond, Henrico is organizing a Regional Teen Summit that will be held in the spring and will give 1,000 area students a platform to discuss the causes and effects as well as ways to reduce youth violence. In addition, Henrico is developing a website to provide a clearinghouse of resources for youth that will be available through Henrico Area Mental Health & Developmental Services' Prevention Services, at henrico. us/mhds/prevention. Working with the Sheriff's Office and its Hearts of Henrico Initiative, the county has helped collect donated T-shirts, socks, deodorant and other personal hygiene items that are available for HCPS middle school students who need them.

Economic Development

Recognition For Spurring Investment

enrico earned a 2022 Gold Shovel Award from Area Development Magazine for Amazon's construction of a state-of-the-art robotics fulfillment center on 119 acres along Richmond-Henrico Turnpike, near Richmond Raceway. The 665,000-square-foot facility is targeted to begin operations in early 2023. In 2021, Henrico earned a pair of Silver Shovel Awards. One recognized the relocation of T-Mobile's Customer Experience Center, which represented a \$30 million investment and 500 new jobs at 4571 S. Laburnum Ave. The other reflected SimpliSafe's establishment of a \$5.5 million customer support center, with 572 new jobs, at 1601 Willow Lawn Drive.

Courting Biotech

n a move to attract jobs and investment, the Board of Supervisors in April established for Henrico the lowest personal property tax rate among Virginia localities for equipment used by biotechnology companies. The Board set the rate at 90 cents per \$100 of assessed value, which marked a 74% reduction from the previous rate. The Economic Development Authority is courting prospects, using the reduced rate and a new technology zone established for the Innsbrook Corporate Center. The zone took effect July 1 and is geared for various business uses, including health and life sciences as well as finance and insurance. It offers permit fee waivers and other incentives for qualifying investments. Henrico used a similar strategy in 2017 when it established a lower, 40-cent property tax rate for computers and related equipment used in data centers. The move helped to spur a wave of investment, largely at the White Oak Technology Park. Facebook's data center will ultimately total 1.5 million square feet of space and represent an investment of \$1.75 billion. QTS' data center totals 1.3 million square feet of space, with more on the way. In July, the company announced plans for a 1.5 million-square-foot expansion.

Supporting SWaM Businesses

he Economic Development Authority (EDA) earned an Achievement Award from the National Association of Counties for a webinar series for small, women-owned and minority-owned (SWaM) businesses interested in public procurement opportunities. The series provided step-by-step guidance for businesses seeking certification through the Virginia Small, Women- and Minority-owned Business Program, administered by the Virginia Department of Small Business and Supplier Diversity. For more information, go to henrico.com.

Expanding Jobs, Investment

he Economic Development Authority announced 10 projects, representing businesses new to the county or expansions of existing companies. They account for a total investment of \$264 million, more than 1,200 new or retained jobs and the use of 1.2 million square feet of space. Highlights include:

THERMO FISHER SCIENTIFIC

400 jobs, \$92.3 million investment

Thermo Fisher Scientific announced in March that it would expand its clinical research operations in Henrico and Richmond. In the county, the company is renovating the former Toys "R" Us store at 8700 Quioccasin Road and a building on its campus at 2250 Dabney Road. With the work, Thermo Fisher will expand the laboratory operations acquired with its purchase of the PPD clinical research business in December. The Quioccasin facility is expected to be operational by the end of 2022. The Dabney location will follow by the end of 2024.

MONDELEZ INTERNATIONAL

80 jobs, \$122.5 million investment

The global snack maker of such iconic brands as OREO, Ritz and Chips Ahoy! announced in November plans for a 68,000-square-foot expansion of its Richmond Biscuit Bakery, on Laburnum Avenue. The company also is opening a 500,000-square-foot sales fulfillment center.

EAB

200 jobs, \$6 million investment

The provider of education research, technology and marketing and enrollment solutions announced in June that it would consolidate its Henrico operations, including two locations on East Parham Road, into a 70,000-square-foot space at the SunTrust Building on West Broad Street in the Innsbrook Technology Zone.

SIMPLISAFE

250 jobs, \$3 million investment

Following an announcement in July 2021, the producer of self-installed home security systems expanded its operations in Henrico with a new customer-security-monitoring service center on Cox Road. SimpliSafe opened its first 24-hour customer support center in the county at Willow Lawn in 2020.

AMERICAN PAPER CONVERTING

69 jobs, \$17 million investment

The Woodland, Wash.-based, woman-owned manufacturer of bathroom tissue, facial tissue and paper towels announced in February plans to expand its operations in Henrico by relocating to a larger facility near White Oak Technology Park. The 120,000-square-foot facility, which opened in August, includes upgraded machinery, equipment and technology.

Community Development

Vibrant Growth

ommunity-focused planning, ongoing investment in public facilities and infrastructure, and a healthy balance of residential, commercial and industrial development have long made Henrico a great place for families and businesses. The map highlights key development and redevelopment projects that are planned, under construction or recently completed.

THREE CHOPT

4121, **4198** and **4510** Cox Road/Lingerfelt ■

- · Three sites totaling 16.5 acres along Cox Road
- · Rezoned to Urban Mixed-Use District
- 880 residential units and a minimum 189,856 square feet of commercial and office space

THREE CHOPT

Avenlea

- 183 acres north of Bacova Drive at North Gayton Road
- · Rezoned to Urban Mixed-Use District
- Master planned community with up to 1,600 single-family homes, townhomes, condominiums and apartments and a minimum 150,000 square feet of commercial and office space

THREE CHOPT

Metropolis |

- Phase 1 of the mixed-use development includes two buildings:
- a five-story, 413,200-square-foot building with 436 apartment units, 15,000 square feet of commercial space and a 456-space parking deck; and a two-story, 13,000-square-foot commercial building
- Master plan includes a future Phase 2 mixed-use building with apartment units, commercial space and a parking deck
- · Phase 1 under construction

TUCKAHOE

Regency |

- Phase 1 includes a six-story, 362,850-square-foot apartment building with 320 units and a six-level parking garage, construction complete
- Phase 2 includes a six-story, 81,172-square-foot building with 226 apartments and a six-level parking garage, under review
- · Near intersection of Starling Drive and Quioccasin Road

TUCKAHOE

Gateway II

- Renovation and a mixed-use addition to an apartment complex with a new pool and clubhouse
- New five-story building with 80 apartments and 13,700 square feet of retail space
- · Parham and Fargo roads
- · Plan of development under review

BROOKLAND

Harp's Landing Apartments

- 398 units in a five-story building, a 4,640-square-foot restaurant, plan of development under review
- South of Bethlehem Road at Libbie Lake West, within the Libbie Mill mixed-use community

BROOKLAND

Holland/Marchetti

- · 232 studio, one-, two- and three-bedroom units
- 10 stories, including a two-level parking deck
- · 10,000 square feet of office/commercial uses on ground floor

TUCKAHOE

Sunset Hills Square

- · One-story, 14,196-square-foot office building
- · Northeast of Horsepen Road and Patterson Avenue
- · Construction plans approved

FAIRFIELD FAIRFIELD Virginia Center Commons Fairways Two four-story apartment buildings totaling 289,360 square feet with 275 · Rezoning of 120 acres for 290 units at the site of the former JCPenney store, under review single-family homes · 75 three-story residential townhomes, east of Brook Road and west of · Former Glenwood Golf Course, Creighton Road internal loop road, under review · IHOP restaurant, redevelopment of former Applebee's outparcel, · Subdivision and plan of development for 98 under construction homes in Sections 1 and 2 under review · Raising Cane's restaurant, redevelopment of the former Shoney's restaurant outparcel, under review **VARINA** QTS East and Master Plan, and Tract 9 Master Plan **FAIRFIELD** Retreat at One - Garden City · Two-story, 166,467-square-foot data · 26 townhomes and eight single-family homes center, three future two-story data · Northeast of Scott Road and Scott Place centers totaling 499,392 square feet of With previous approvals, community would total 496 space and associated infrastructure dwelling units on 65 acres · Building 1 under construction; Sections 1-3 under construction Buildings 2, 3 and 4 under review for QTS East on Technology Boulevard · Three two-story, 155,175-squarefoot data center buildings and master plan totaling 465,525 square feet of space on Portugee Road · Under review VARINA Coca-Cola **Bottling Co.** - Warehouse **Building Expansion** · One-story, 211,134square-foot warehouse addition, with parking and circulation for tractor trailers and vehicles · Oakleys Lane · Under construction **VARINA Pet Paradise** One-story, 15,282-square-foot commercial kennel **BROOKLAND** · 4101 Williamsburg Road SpyRock/2001 Dabney · Under construction · Five-story building with 242 one-, two- and three-bedroom units

- 2014 Story building with 242 one-, two- and three-bedroom units
- 331-space parking garage, 3,500 square feet of commercial space on ground level
- · Dabney Road, north of Westwood Avenue
- · Plan of development under review



★ Hoop It Up!

our new basketball courts opened for play in June at Fairfield Middle School, following 10 months of construction. The asphalt courts, which replaced a patch of old, crumbling blacktop, are available for community use during nonschool hours. They feature LED sports

lighting, colored acrylic surfacing, plexiglass backboards, security cameras and bleachers, and are built to the same dimensions (94 feet long by 50 feet wide) as courts used in the NBA, WNBA and NCAA. The Division of Recreation & Parks managed the \$569,000 project.



◄ Celebrating As #OneHenrico

Nhousands of residents gathered first at Dorey Park and then at Crump Park for a pair of free summer events organized by the Division of Recreation & Parks. The Henrico County Juneteenth Celebration, held June 18 at Dorey, commemorated the end of slavery in the United States. The event featured live performances, a vendor fair, historical and educational exhibits, a kids' zone and fireworks. Red, White and Lights - Henrico's traditional celebration of Independence Day - returned to Crump on July 4, with an evening of music, food and other entertainment. The Richmond Symphony capped the festivities with a performance of patriotic music set to a laser-light show.

Sharing Henrico's History

he Division of Recreation & Parks completed a six-month project to update and improve the visitor experience at Meadow Farm Museum at Crump Park. Following a renovation and the addition of three permanent exhibits, the park's visitor center was rededicated as the Parsons Community Center - named for the family of enslaved workers who lived on the property for more than 100 years. The center is open from noon to 4 p.m. Wednesdays through Saturdays.

Recreation & Parks App

he Division of Recreation & Parks in January introduced a free app to give users an easy way to plan their outings and other fun. The app offers information on Henrico's parks, recreational programs and special events. It is available from the Apple App Store, Google Play and via onelink.to/rquwx3.

Play Ball!

Nhe Varina High School Blue Devils took on the Henrico High School Warriors on opening day for Dorey Park's baseball stadium. A \$3.1 million project, completed in May, converted baseball field #5 into a stadium, with a renovated field and a host of amenities, including 346 covered bleacher seats, an enclosed press box, baseline and outfield spectator areas, sunken dugouts, a new backstop and fencing, LED field lighting and a full-color digital scoreboard. The project, funded through the voter-approved 2016 bond referendum, also included renovations to the restroom and concession building. Other recent bond-funded improvements at Dorey include electrical upgrades as well as new fencing, signage and landscaping at the farmers market, completed in May, and a 2,500-square-foot "splash pad" for water play, which will open next spring.

Recreation & Parks

Park visits	6 million per year
Developed parks/facility sites	55
Acreage in developed parks	3,253





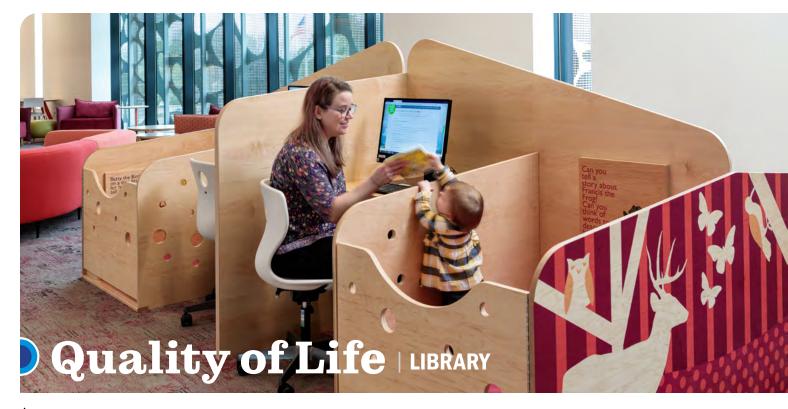


★ 2016 Bond Projects

7 ork is underway on additional park-system improvements that are being funded through Henrico's voter-approved 2016 bond referendum. Here's where the projects stand:

- Tuckahoe Creek Park An engineering firm will prepare plans for \$5 million in improvements, including a continuation of the elevated boardwalk system within the Tuckahoe Creek watershed and public access with parking.
- Tuckahoe Park An engineering firm is designing \$16 million in improvements, including new softball fields, a new entrance and access road, a restroom building, a playground and picnic shelters, a 1-mile loop trail, batting cages and upgrades to parking lots and the maintenance facility.
- Deep Run Park Construction is expected to end in late fall on \$4 million in improvements, including a 2,719-square-foot addition to the recreation building for a fitness center and an 850-square-foot restroom building near the cricket field and bicycle pump track.

- Cheswick Park Work is underway on \$2.1 million in upgrades that will include a new fitness area, trail and pedestrian bridge improvements, a new playground surface, a restroom building renovation and entrance enhancements.
- Three Lakes Park & Nature Center - Work is underway on \$2.3 million in enhancements, including new trails and pedestrian footbridges, new restrooms and parking lot and picnic shelter improvements.
- Taylor Farm Park Construction bids are expected this fall for the new 99-acre park on East Williamsburg Road. Targeted for completion in late 2023, the \$16 million park will provide a skatepark, an events area and a playground with a play stream and spray park. Other features will include a pump track, a bike skills course, a l-mile asphalt trail loop as well as a memorial for fallen heroes and monuments for each of the U.S. military service branches and first responders.
- Glover Park Permits and plans have been filed for the development of additional athletic fields.



▲ More Praise For Fairfield Area Library

he Fairfield Area Library, which opened in October 2019, continued to collect accolades for its innovative design. It was one of two libraries its size to receive the biennial Library Interior Design award from the Institute for Interior Design of America and the American Library Association. It also earned an award for outstanding architectural design from the Richmond Chapter of the American Institute of Architects. In addition, Henrico County Public Library (HCPL) earned Achievement Awards from the National Association of Counties (NACo) and the Virginia Association of Counties for Fairfield Area Library's workstations that allow parents and other caregivers to access the reading room computers while their toddlers and infants are safely contained - and entertained

- in an attached play area. The \$29 million Fairfield Area Library, which earned LEED Gold certification by the U.S. Green Building Council, was funded through Henrico's 2016 bond referendum. HCPL also earned NACo awards for:
- Community Collections, a youth literacy initiative that repurposes library and donated books to provide reading material for waiting and activity rooms at other county agencies and locations of community organizations serving children and families. In three years, HCPL and partners have provided more than 2,000 books in 12 locations.
- Storyline, a program for preschool and early elementary children that offers recorded stories over the phone, at (804) 501-1946.

Sandston Library 'Refresh'



Nhe Sandston Branch Library is closed through November for improvements totaling more than \$300,000. The "refresh" project, which started in mid-September, will deliver new audio-video equipment, carpeting and paint in meeting spaces and common areas as well as modern, bright and accessible A-frame shelving, which will display books facing out to highlight their covers and transform the browsing experience. The 7,833-square-foot library, at 23 E. Williamsburg Road, first opened in 1980 and underwent a renovation and addition in 2003. It received energy efficient lighting fixtures in 2021 to kick off the current set of improvements. The Mobile Library Service is scheduled to visit Sandston's parking lot every Friday throughout the closure. Patrons also are welcome to check out the nearby Varina Area Library, 1875 New Market Road, or Fairfield Area Library, 1401 N. Laburnum Ave.

Inclusive Book Clubs

enrico County Public Library established in June a second location for the Next Chapter Book Club, a book discussion group for adults with developmental disabilities. The club at the North Park Branch Library joins one that has met at the Tuckahoe Area Library since 2017. Both are supported through a partnership with Henrico Area Mental Health & Developmental Services. Next Chapter Book Club is supported by Chapters Ahead, a national organization that promotes reading and social connection in public spaces. Also in June, bestselling and Newbery Award-winning local author Meg Medina began a book discussion series for students entering fourth through seventh grades. The Open Book series encourages participants to explore books selected by the author, share their own favorites and discuss the craft of writing. The series strives to connect tweens with each other and with empowering literature.

Expanding Internet Access 🕒 enrico County Public Library in January began making Wi-Fi hotspots available for checkout at all library locations. Funded through the federal American Rescue Plan Act and a Facebook Community Action Grant, 100 hotspots now circulate among the county's adult library patrons, providing free, wireless access to the internet. Based on feedback, nearly all users have expressed satisfaction with the program, and most otherwise do not have internet access at home. Patrons use the devices to connect with family and friends, check out library resources, watch movies and follow current events.

Promoting Early Literacy

he Friends of Henrico County Public Library provided funding for backpacks with curated sets of 10 books that families can check out to participate in the reading challenge 1000 Books Before Kindergarten. The initiative helps families pursue a goal of reading 1,000 books with their little ones to promote lifelong learning. The backpacks debuted this spring and have attracted more than 960 participants in 1000 Books Before Kindergarten. Collectively, the families have explored more than 5,000 titles from the library's collection.

Library Circulation

TOTAL CIRCULATION	3,333,332
eContent	.1,031,741
Online database visits	33,569
Fairfield Area	163,203
Gayton Branch	224,828
Glen Allen Branch	173,895
Libbie Mill Area	460,592
North Park Branch	85,427
Sandston Branch	52,606
Tuckahoe Area	484,547
Twin Hickory Area	 510,793
Varina Area	97,714
Mobile	14,417







★ Henrico Sports & Events Center

♥ onstruction got underway on Henrico's 185,000-square-foot indoor sports and convocation center at Virginia Center Commons. Expected to open by September 2023, the facility will accommodate basketball and volleyball tournaments as well as high school graduations and other events. It also will add a dimension - the ability to host indoor events - to the county's sports tourism program. In late 2021, the Board of Supervisors approved a \$50 million agreement with the Rebkee Co. to cover all aspects of the facility's construction.

Sports & Entertainment Authority Takes Shape



ennis Bickmeier was appointed in March to serve as executive director of the Henrico Sports & Entertainment Authority, which oversees the county's sports tourism program and manages its private-public facilities. He had served as president of Richmond Raceway since 2011. The authority has, for now, a four-person staff. The Board of Supervisors in September formally established the authority and appointed its seven-member board. The authority released its logo and tagline - "Showtime. All the time." The authority's website is under development at henricosea.com.

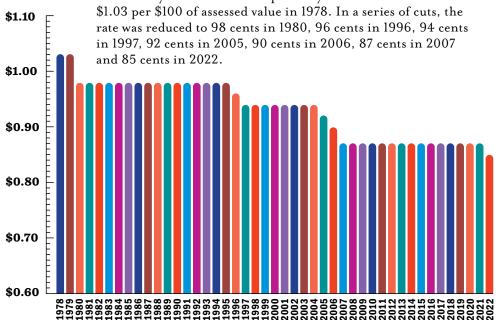
Sports Tourism Thrives

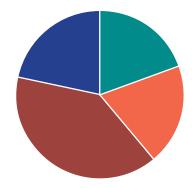
orts tourism surged in 2021 to near record levels. A total of 160 tournaments and other sporting events at Henrico's sports complexes and other field sites generated \$59.1 million in economic impact, which includes visitor spending at hotels, restaurants and other activity. The total fell short of Henrico's record high of \$66.2 million in economic impact in 2019, but it far exceeded the \$47.3 million from 2020, when tournaments were limited due to COVID-19. The events held in 2021 included the USA Softball 12U Girls' Fast Pitch Class A National Championship, the 137th USA Archery Target Nationals and U.S. Open and the 27th International Senior Softball World Championships.

Finance

Tax Rate Reductions

tth a 2-cent cut in 2022, the Board of Supervisors has lowered Henrico's real estate tax rate seven times without any increase — in the past 44 years. The rate stood at \$1.03 per \$100 of assessed value in 1978. In a series of cuts, the rate was reduced to 98 cents in 1980, 96 cents in 1996, 94 cents in 1997, 92 cents in 2005, 90 cents in 2006, 87 cents in 2007 and 85 cents in 2022.





Henrico Tax Relief in 2022

Real estate tax credit \$10 million

Real estate tax-rate reduction S10 million

Personal property tax credit \$20.4 million

Real Estate Advantage Program expansion \$11 million

> **TOTAL** \$51.4 million

Personal Property Tax Credit



s it had done with real estate taxes, the Board of Supervisors approved a personal property tax credit to help residents with higher-than-expected vehicle values. The credits are expected to return a surplus of \$20.4 million on second installment tax bills due Dec. 5 and will provide an effective 52-cent reduction to the personal property tax rate - from \$3.50 to \$2.98 per \$100 of assessed value - for 2022, based on estimates. The Board also approved delaying by two months - from June 6 to Aug. 5 - the due date for the first installment of all personal property taxes without penalties or interest. The credits are allowed under a state law that took effect July 1, allowing a return of surplus personal property tax revenues from qualifying vehicles. With the credits and earlier initiatives, Henrico is providing a total of \$51 million in tax relief in 2022.

New Leadership

🤍 heila S. Minor was appointed in December as director of the Department of Finance.

1st To Return Surplus Real Estate Taxes



ith its approval of a one-time tax credit in February, the Board of Supervisors made Henrico the first locality in Virginia to return surplus real estate taxes to property owners under a 2005 state law. The tax credit, paid by checks in March or applied directly to bills, gave homeowners and other property owners an amount equal to 2 cents per \$100 of their real estate's taxable value for 2022. County Manager John A. Vithoulkas announced the tax credit as part of the 2+2 plan during the 2021 State of the County address in December. The plan also called for reducing the county's real estate tax rate by 2 cents – to 85 cents per \$100 of assessed value – as part of the fiscal 2022-23 budget. The moves, which represented \$20 million in tax relief, were intended to help taxpayers manage the impacts of sharply rising real estate values, which lead to increased assessments.

Lower Real Estate Rate Highlights Budget



Nhe Board of Supervisors in April adopted a budget for fiscal year lacksquare 2022-23 that reduced the real estate tax rate to 85 cents, down 2 cents from 87 cents. The \$1.5 billion budget also expands tax relief for qualifying residents through the Real Estate Advantage Program by increasing the maximum net worth to \$500,000. The budget also provides \$20 million to begin the planning for capital projects identified for funding through the Nov. 8 bond referendum. Among other highlights, the budget funds 117 new positions in public safety and education, provides a 5% merit-based salary increase for government and school employees and launches a "career ladder" program for teachers and other eligible staff of Henrico County Public Schools. The plan includes a \$1.1 billion general fund to support most governmental operations. That represents a \$79.6 million, or 8.1%, increase from the budget for fiscal 2021-22.

Enhancing Customer Convenience

n collaboration with the Department of Finance, the Department of Information Technology developed the Henrico County Business Portal, at businesstax.henrico.us, to streamline the process for the submission of various business taxes, including business license, personal property and meals taxes. The portal, launched in April 2021, facilitated more than 11,500 filings from more than 3,300 accounts in fiscal 2021-22.

Tax Rates

REAL ESTATE

85 cents

per \$100 of assessed value

TANGIBLE PERSONAL PROPERTY TAX \$3.50

per \$100 of assessed value

FOOD AND BEVERAGE (MEALS) TAX

4% of a taxable meal

MACHINERY USED FOR MANUFACTURING/MINING

30 cents

per \$100 of assessed value

AIRCRAFT TAX RATE

50 cents

per \$100 of assessed value

DATA CENTER COMPUTER EQUIPMENT AND PERIPHERALS

40 cents

per \$100 of assessed value

BIOTECHNOLOGY SERVICES EQUIPMENT TAX

90 cents

per \$100 of assessed value

MOTOR VEHICLE LICENSE TAX

\$20 for vehicles less than 4,000 pounds; \$25 for vehicles 4,000 pounds and more; \$15 for motorcycles

LOCAL SALES TAX

Henrico receives 1% of the 6% collected on each purchase

LODGING TAX

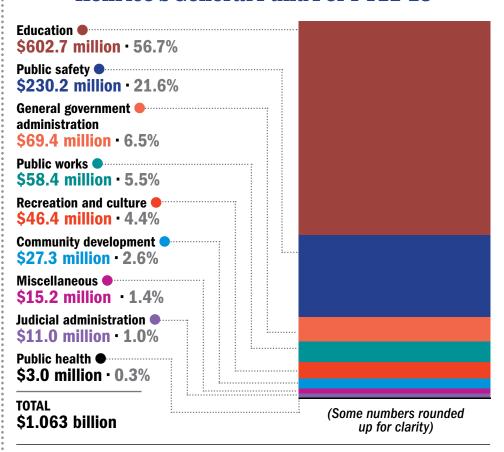
8%

of room rental amount

For a complete list, go to

henrico.us/finance.

Henrico's General Fund For FY22-23



Financial Resources & Requirements For Fiscal Year 2021-22

GENERAL RESOURCES	2021-22	2020-21	DIFFERENCE
Real Property Taxes	\$412,640,243	\$389,955,312	\$22,684,931
+ Personal Property Taxes	\$120,142,227	\$97,054,579	\$23,087,648
+ Local Sales Tax	\$87,993,897	\$75,612,539	\$12,381,358
+ Business and			
Professional Licenses	\$46,330,255	\$38,591,364	\$7,738,891
+ Meals Tax	\$34,826,571	\$27,442,728	\$7,383,843
+ Other Local Revenue	\$74,358,955	\$78,137,991	(\$3,779,036)
+ Total Local Revenue	\$776,292,148	\$706,794,513	\$69,497,635
+ State and Federal Sources	\$443,031,790	\$433,409,639	\$9,622,151
= TOTAL REVENUE	. \$1.219.323.938	\$1.140.204.152	\$79,119,786
			4.0,220,.00
+ Net Transfer/			+10,220,100
+ Net Transfer/	(\$149,545,694)	(\$150,287,903)	\$742,209
+ Net Transfer/ Adjustments to Fund Balance	(\$149,545,694)	(\$150,287,903)	\$742,209
+ Net Transfer/ Adjustments to Fund Balance = TOTAL RESOURCES	(\$149,545,694) . \$1,069,778,244	(\$150,287,903) \$989,916,249	\$742,209 \$ 79,861,995
+ Net Transfer/ Adjustments to Fund Balance = TOTAL RESOURCES GENERAL REQUIREMENTS	(\$149,545,694)	(\$150,287,903) \$989,916,249	\$742,209 \$ 79,861,995 (\$845,269)
+ Net Transfer/ Adjustments to Fund Balance = TOTAL RESOURCES GENERAL REQUIREMENTS General Government	(\$149,545,694)	(\$150,287,903) \$989,916,249 \$214,017,777	\$742,209 \$79,861,995 (\$845,269) \$57,239,826
+ Net Transfer/ Adjustments to Fund Balance = TOTAL RESOURCES GENERAL REQUIREMENTS General Government + School Operating	(\$149,545,694)	(\$150,287,903)	\$742,209 \$ 79,861,995 (\$845,269) \$57,239,826 \$17,368,910

The chart reflects both general and debt service funds. The amounts for FY21 are audited actuals. The figures for FY22 are preclosing and unaudited.

Evolving To Meet Staffing Needs

he Department of Human Resources received an Achievement Award from the National Association of Counties (NACo) for organizing job fairs to address critical staffing needs with Henrico Area Mental Health & Developmental Services and the Department of Public Works. The fairs, held first in August 2021 and then in December and June, streamlined the process by allowing interviews and the submission of applications onsite. Human Resources also earned Achievement Awards from NACo and the Virginia Association of Counties for an initiative to create virtual forums to assess employee well-being and to offer a safe space for discussion of the pandemic, national events and other topics from the perspective of diversity, equity and inclusion. Human Resources' efforts also helped Henrico earn recognition in June as Cristo Rey Richmond High School's Partner of the Year. The county has supported the Catholic school's students through virtual mentorships and workshops and by having them work in-person with various departments and agencies.

Promoting Child Development, Early Education

Nhe Department of Social Services worked to expand Henrico's participation in a federally funded early childhood education program. In shifting the focus of the Child Care Subsidy Program to promote child development and school readiness, Virginia's Department of Social Services and Department of Education eased eligibility requirements and boosted educational standards for child care facilities. With Henrico Social Services administering the program locally, the county saw the state's largest increase in eligibility and participation. The number of families receiving assistance jumped from 879 to 1,475, while the number of children climbed from 1,624 to 2,535 from fiscal 2020-21 to fiscal 2021-22. Federal support for the program increased to \$20.2 million, up from \$10.7 million.

₹ Help For Those Struggling With Addiction

enrico expects to break ground next summer on a 24-hour center where adults will be able to receive detoxification and addiction support services. In September, the Board of Supervisors awarded a contract with Moseley Architects for architectural, engineering and design services for the 30-room facility at the Eastern Government Center, on Nine Mile Road. The Board also approved an agreement

with Pinnacle Treatment Centers to operate the facility at no cost to the county, with 15 beds reserved for use by Henrico residents. The county is funding the \$12 million project with \$1 million in federal Community Project Funding, which was secured with the help of U.S. Rep. Abigail Spanberger, of the 7th Congressional District. Expected to open in 2024, the center will fill a void for the county and region, which currently lacks a public, 24-hour detox center.









Better Outcomes For Foster Youth

■ he Department of Social Services promoted kinship placements for children in foster care based on research and recognition that youth benefit when relatives, rather than other nonfamily members, serve as their primary caregivers. Social Services allocated a second foster family coordinator position to more actively pursue kinship placements, as the Virginia Department of Social Services streamlined the approval process for kinship resources. Henrico's kinship placements increased from none in August 2019 to an average of 30% of all placements in fiscal 2021-22 - the highest rate in the central region. The county averaged 122 children in foster care, with 41 new entries during the fiscal year. Social Services has found that youth living in kinship foster homes have a greater sense of belonging and can more successfully transition to permanent living arrangements, through either reunification with their parents or adoption by their relative. Among the youth placed in kinship foster care in fiscal 2021-22, three were later reunified with their parents, six were placed in the legal custody of their kinship family and ll were adopted by their kinship family.

Developing Henrico's Workforce

The Department of Human Resources (HR) in September 2021 launched Leadership Henrico, a four-year program to engage and support the development of departmental supervisors in the county manager's vision of excellence. The program, overseen by HR's Organizational Learning and Talent Development division, focuses on networking, mentoring, guidance, collaboration and giving back to the community. HR also created a "capability model" to equip all employees with the skills needed to serve the community. The model emphasizes communication, inclusion, courage and customer engagement, and it encourages employees to excel in leading themselves, others and the organization.

Speeding Access To Treatment

enrico Area Mental Health & Developmental Services won an Achievement Award from the National Association of Counties for a program providing individuals with medication-assisted treatment for opioid use disorders. The Office-Based Opiate Treatment Program, established in 2018, has slashed the time needed to provide treatment to 48 hours or less, a dramatic, lifesaving difference for a process that had taken weeks. As the opioid crisis has continued, the program has grown from 49 participants in fiscal 2019-20 to about 100 individuals in fiscal 2021-22. The program also offers evidence-based individual and group therapy, case coordination and peer support to help individuals stabilize medically, socially and emotionally.

Opioid Spike Alert

he Richmond and Henrico Health Districts in April launched the Metro Richmond Spike Alert system to boost awareness whenever opioid overdoses surge in the community. The alerts are distributed through the health districts' social media accounts and to those who register at *rhhd.gov/spikealert*. The system is designed to save lives by warning about the potential presence of illegal or diverted prescription drugs that may be more potent or more likely to cause an overdose. Total overdose deaths in Henrico, Chesterfield County and the City of Richmond jumped 87%, from 283 in 2019 to 528 in 2021. The health districts also continue to offer trainings on the use of Narcan, a reviving drug in a nasal-spray form that can save the life of someone who has overdosed on opioids.

New Leadership

ndrew R. Newby was appointed in January as county attorney. James T. "Jamie" Massey was named in March director of the Department of General Services. Dr. Elaine Perry became director of the Richmond and Henrico Health Districts in July. Marissa D. Mitchell was appointed by the General Assembly to an eight-year term as a judge on the Juvenile and Domestic Relations District Court. In September, Ryan M. Stevens Sr. was named superintendent of the James River Juvenile Detention Center.

Protecting Against COVID-19

fter providing support for mass testing and vaccinations for COVID-19 during the pandemic's first year and a half, the Richmond and Henrico Health Districts pivoted to offer more community-level outreach in fiscal 2021-22. The health districts also focused on other initiatives, such as health screenings for refugees and other newcomers, non-COVID-19 immunizations for youth and promoting maternal care through a free doula program for those who are pregnant and identify as Black or African American. The data below highlight Henrico-only activity.

COVID-19

COMP-13
Community testing events51
PCR tests given
At-home tests distributed
Outreach events91
COVID-19 cases investigated
COVID-19 clinics
COVID-19 clinics in schools59
Total COVID-19 vaccination doses given
OTHER PUBLIC HEALTH INITIATIVES
Newcomer health screenings465
Non-COVID child immunization appointments

Outreach events

attended by community

Food service inspections2,256

health workers241

Housing Support

enrico Area Mental Health & Developmental Services (MHDS) expanded housing support for individuals in vulnerable circumstances, including foster care and potential homelessness. The agency administered a total of 266 housing vouchers to low-income individuals and families in Henrico, Charles City and New Kent counties during fiscal 2021-22 and provided permanent supportive housing funds for 45 individuals released from state hospitals, an increase from 30. MHDS provided outreach to individuals living in hotels and worked with Homeward to assist those receiving emergency housing vouchers through the federal American Rescue Plan Act. The agency also partnered with the social services departments in Goochland and Henrico to administer housing vouchers for youth in foster care.

Enhancing Peer Support, Youth Services

enrico Area Mental Health & Developmental Services hired five additional full-time peer recovery specialists to expand its support for those struggling with mental health and substance use disorders. The agency now has peer recovery specialists for each clinical program area, including substance use and emergency services. MHDS enhanced its behavioral health services for youth with a grant-funded clinician and family support partner at The Academy of Virginia Randolph, an additional clinical psychologist and expanded staff certifications in parent-child interaction therapy and trauma-focused cognitive behavioral therapy. MHDS received startup funding to establish a 23-hour-per-day youth crisis center with St. Joseph's Villa, which is expected to open next spring.

Social Services

The Department of Social Services provided financial assistance and programs to help individuals and families meet their basic needs and live independently. The department also protected abused and neglected children as well as aged and disabled adults.

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP)

New applications	15,972
Cases under care	25,586

MEDICAID

New applications	12,264
Cases under care	48,900

TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF)

New applications	2,231
Cases under care	1,080
Children served	2,073

ADOPTION

Adoptions finalized

Adoptions initialized
FAMILY PRESERVATION SERVICES
Families served354

ADULT PROTECTIVE SERVICES/ ADULT SERVICES

Adult Protective Services investigations completed	1,074
Long-term care screenings completed	618

PREVENTION FOSTER CARE

Child Protective	
Services investigations	181
Child Protective	
Services assessments	595
Children in foster care	175

Mental Health & Developmental Services

enrico Area Mental Health & Developmental Services provided services to 9,175 individuals.

Mental health services	650
Developmental disability services	522
Substance use disorders services	595
Jail services	679
Early intervention services1	110
Emergency screenings for psychiatric hospitalization	

Lifting Older Business Corridors

Nhe Department of Community Revitalization awarded five grants through June as part of the new Henrico Investment Program (HIP), which offers permit fee waivers and other incentives to encourage investment in designated, older businesses corridors. The grants ranged from \$945 to \$5,000 and provided either architectural design assistance or property improvements at five locations: a child care center and a restaurant on Williamsburg Road, a child care center and an insurance office on Staples Mill Road and a vacant building for rent on Mechanicsville Turnpike. Assistance also is available along portions of Patterson Avenue and West Broad Street. HIP, which started in January, provides incentives similar to those available from the Enterprise Zone program. In addition to the grants, the county has authorized permit fee waivers for \$28.5 million in expected investment through HIP. For more information, go to henrico.us/ revit/henrico-investment-program. Businesses in the county's Enterprise Zone received more than \$1.2 million in state grants for property investments completed in 2021. Businesses also received more than \$400,000 in permit fee waivers. Private investments in the zone exceeded \$83 million in fiscal 2021-22.

Addressing Community Needs During Pandemic

he Department of Community Revitalization supported the distribution of \$4.1 million from the federal Coronavirus Aid, Relief and Economic Security (CARES) Act to address a variety of community needs during the COVID-19 pandemic. Through June, the funds supported workforce assistance for 2,098 individuals, learning supplies for 1,000 McKinney-Vento students, noncongregate shelter for 294 people and homeless outreach services for 180 people. The funding also provided business, rental and food assistance; foreclosure-prevention and crisis counseling; reentry housing support; and inclement weather shelter.



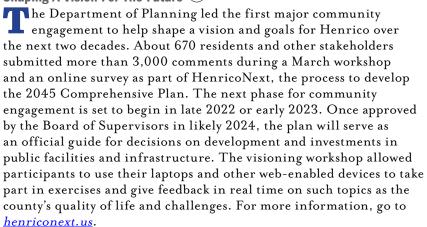




▲ Affordable Housing, Strong Neighborhoods

enrico provided support for emergency and affordable housing as well as neighborhood enhancement through a variety lack b of initiatives led by the Department of Community Revitalization. The county provided $\$200,\!000$ to support a \$4.4million renovation of the Hilliard House Shelter, a short-term emergency shelter for families operated by the nonprofit Housing Families First. Renovations were completed at the Newbridge Village and the Henrico Arms apartment communities under agreements between the properties' owners and county. The work provided improvements to the housing units as well as new recreational amenities, building systems, exterior lighting and security and fire prevention upgrades. A lower-income buyer purchased a new home at 335 Crawford St. in the Laburnum Gateway area through the county's partnership with Richmond Habitat for Humanity and the Maggie Walker Community Land Trust. With a groundbreaking ceremony in June, officials celebrated Virginia Supportive Housing's plan to convert a vacant assisted-living facility into Cool Lane Commons, which will offer 86 units of affordable housing and support services for formerly homeless and low-income residents. Henrico is providing \$500,000 in county and federal funding to support the \$23 million project near the Richmond-Henrico line.

Shaping A Vision For The Future



Sandston Historic District

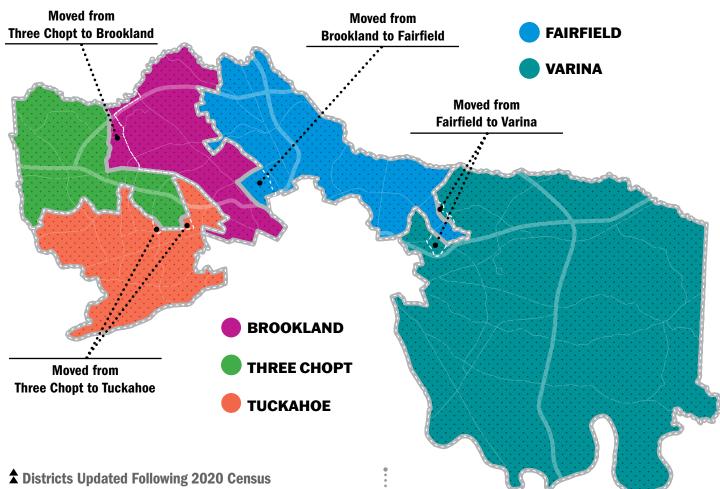
🔁 andston, which emerged as a workers' village during World War I, became Henrico's latest entry to the Virginia Landmarks Register and the National Register of Historic Places. Over a four-year period, the Department of Community Revitalization and the Virginia Department of Historic Resources led an effort to survey more than 1,000 resources on 554 properties. More than 590 homes, stores, churches and other buildings and resources were ultimately found to be contributing to the 226-acre historic district. The historic designation, approved last fall, allows property owners to qualify for state and federal historic tax credits when they reinvest in their homes and businesses. For more information on Sandston's history and the benefits of being part of a historic district, go to historicsandston.com.

Permits

🚺 he Department of Building Construction and Inspections issued 16,290 permits for work with a combined value of \$1.45 billion in fiscal 2021-22. The activity reflects a 2% decrease in the number of permits and a 14% increase in work value from the prior year.

1 /	
Building 3,475	\$1.06 billion
Electrical 4,594	\$193.5 million
Elevator 91	\$ 5.6 million
Fire 885	\$ 29.6 million
Mechanical 3,538	\$117.0 million
Plumbing 3,400	\$46.7 million
Sign 302	\$2.0 million
Amusement 5	\$529

New Magisterial District Boundaries



he Board of Supervisors in December approved a plan that amended slightly the boundaries of Henrico's five magisterial districts to give each approximately the same number of residents. The process, known as reapportionment, is required by state and federal law and is designed to ensure equal representation for every resident. With the adjustments, officials accounted for growth and other population shifts that occurred between the 2010 and 2020 federal censuses. For the first time, the changes also assigned individuals in jails and prisons to their home addresses, not their places of incarceration. The 2020 populations of the districts after the adjustments were: Brookland, 66,468; Fairfield, 66,869; Three Chopt, 68,938; Tuckahoe, 67,708; and Varina, 65,220. To review maps and other information, go to henrico.us/registrar/ politicaldistmaps. Through the reapportionment process:

- Varina gained from Fairfield areas near Laburnum Avenue.
- Fairfield gained from Brookland an area south of Hilliard Road
- Brookland gained from Three Chopt areas west of Springfield Road and north of Interstate 295.
- Tuckahoe gained from Three Chopt areas along Three Chopt Road.
- Three Chopt gave to Brookland areas west of Springfield Road and north of Interstate 295 and to Tuckahoe areas along Three Chopt Road.

Henrico by the Numbers

Population	339,879*
Land area (square miles)	244.12
Assessed value of taxable land and improvements	\$49,558,929,700
Public schools and program cent	ers
Public school enrollment	48,702
Library facilities	9
Recreation/community centers	20
Firehouses(including Staples Mill Firehouse 2	
Voting precincts	94
Registered voters2	2 38,540 (as of 8/1/22)

*Source: World Population Review School numbers as of 11/21

DIRECTORY

As of September 2022

Administration

County Manager

John A. Vithoulkas, 501-4386

Chief of Staff/Deputy County Manager

Cari M. Tretina, 501-4276

Deputy County Manager for Administration

W. Brandon Hinton, 501-4515

Deputy County Manager for Community Affairs

Monica L. Smith-Callahan, 501-4288

Deputy County Manager for Community Operations

Steven J. Yob, P.E., 501-5470

Deputy County Manager for Public Safety

Michael Y. Feinmel, 501-7580

Assistant to the County Manager - Board Affairs/Clerk of the

Board of Supervisors

Tanya N. Brackett, 501-4436

Assistant to the County Manager

- Intergovernmental Relations

C. Michael Schnurman, 501-4912

Building Official

Gregory H. Revels, 501-4373

Chief, Division of Fire

Alec W. Oughton, 501-4901

Chief, Emergency Management & Workplace Safety

Gary (Rob) R. Rowley, Jr., 316-3563

Chief. Police Division

Col. Eric D. English, 501-4840

County Attorney

Andrew R. Newby, 501-4676

Director, Capital Region

Workforce Partnership

Brian K. Davis, 652-3220

Director, Community

Corrections Program

Shelby P. Johnson, 501-4122

Director, Community Development

Lee J. Tyson, 501-4776

Director, Community Revitalization

Eric S. Leabough, 501-7610

Director, Court Service Unit

Kathleen E. Jones, 501-4949

Director, Finance

Sheila S. Minor, 501-4266

Director, General Services

James (Jamie) T. Massey, 501-5271

Director, Health

Dr. Elaine Perry, 205-3721

Director, Human Resources

Yvette D. George, 501-7202

Director, Information Technology

Travis M. Sparrow, *501-5976*

Director, Internal Audit

Vaughan G. Crawley, 501-4292

Director, Libraries

Barbara F. Weedman, 501-1901

Director, Planning

Ralph J. Emerson, Jr., 501-4605

Director, Public Relations

Ben A. Sheppard, 501-4976

Director, Public Utilities

Bentley P. Chan, P.E., 501-4280

Director, Public Works/County Engineer

Terrell C. Hughes, P.E., 501-4395

Director (Acting), Recreation & Parks

Cari M. Tretina, 501-5119

Director, Social Services

Ty F. Parr, 501-7774

Executive Director,

Economic Development

Anthony J. Romanello, 501-7654

Executive Director, Henrico Sports

& Entertainment Authority

Dennis J. Bickmeier, 501-5650

Executive Director, Mental Health

& Developmental Services

Laura S. Totty, 727-8585

General Registrar

Mark J. Coakley, 501-4345

Superintendent,

Juvenile Detention Home

Edward O. Martin, 501-4944

Superintendent,

James River Juvenile Detention Center

Ryan M. Stevens, Sr., 652-3041

Superintendent, Schools

Amy E. Cashwell, Ed.D., 652-3717

Unit Coordinator,

Extension Agent ANR

Kimberly H. Edmonds, 501-5160

Elected Constitutional Officers

Clerk of the Circuit Court

Heidi S. Barshinger, 501-5056

Commonwealth's Attorney

Shannon L. Taylor, 501-4218

Sheriff

Alisa A. Gregory, 501-4571

Judges

Circuit Court

L.A. Harris, Jr.

Rondelle D. Herman

Randall G. Johnson, Jr.

John Marshall

Richard S. Wallerstein, Jr.

General District Court

Lauren A. Caudill

G. Barton Chucker

B. Craig Dunkum

John K. Honey, Jr.

Barbara C. Shaw, Clerk *501-4726*

Juvenile and Domestic

Relations District Court Margaret W. Deglau

Sharon G. Jacobs

Linda Y. Lambert

Stacy E. Lee

Marissa D. Mitchell

Shannon Meadowcroft, Clerk

501-4223

Magistrates

Micah S. Blankenship, Chief Magistrate

Marsalis D. Banks

Emily B. Bordelon

Tekia S. Cooper

April M. Dixon

Cliff M. Goodwin

Robert G. Hearns

Sara E. Munoz

Kaylee N. Schroeder

Charles F. Seal, III

Nakia W. Williams

Frank H. Wilson, Jr.

Jeffrey B. Znotens

501-5285

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Col. Eric D. English

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501110y L. Evolina

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Jeffrey P. Marks

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Cari M. Tretina

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Kathleen E. Jones

Ty F. Parr

C. Michael Schnurman

Laura S. Totty, MS

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Erika H. Moseley

Poovillam Subramanium-Moothathu, MD

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Constatine C. Canavos

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Theresa W. Harris
Linda A. Leigh
Brian S. Montgomery
Aileen Rivera
Dan Schardein

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Robert H. Witte, Jr.

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